

European Commission

**Eurobarometer 53: Razzismo, società
dell'informazione, servizi generali, certificazione
alimentare**

2000

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Università degli Studi di Milano-Bicocca
Dipartimento di Sociologia e Ricerca Sociale

EUROBAROMETER 53

APRIL-MAY 2000

BASIC ENGLISH QUESTIONNAIRE

INRA (EUROPE)

Note: The basic questionnaire is provided only as a guide to the survey questions. Please see the SPSS data definitions and document statements or the codebook for changes in coding schemes and for country specific answer categories (political parties, income, regions etc.).

YOUR SURVEY NUMBER

```

+---+---+---+---+ 1
|   |   |   |   |
|   |   |   |   |
+---+---+---+---+

```

COUNTRY CODE

```

+---+---+ 2
|   |   |
|   |   |
+---+---+

```

OUR SURVEY NUMBER

```

+---+---+---+ 3
|   |   |   |
|   |   |   |
+---+---+---+

```

INTERVIEW NUMBER

```

+---+---+---+---+ 4
|   |   |   |   |
|   |   |   |   |
+---+---+---+---+

```

- Q.1. What is your nationality ? Please tell me the country (or countries) that apply. (MULTIPLE ANSWERS POSSIBLE)
- | | | |
|---|-----|-----------------|
| Belgium..... | 5 | 1, |
| Denmark..... | | 2, |
| Germany..... | | 3, |
| Greece..... | | 4, |
| Spain..... | | 5, |
| France..... | | 6, |
| Ireland..... | | 7, |
| Italy..... | | 8, |
| Luxembourg..... | | 9, |
| Netherlands..... | | 10, |
| Portugal..... | | 11, |
| United Kingdom (Great Britain, Northern Ireland)..... | | 12, |
| Austria..... | | 13, |
| Sweden..... | | 14, |
| Finland..... | | 15, |
| Other countries..... | 16, | CLOSE INTERVIEW |
| DK..... | 17, | CLOSE INTERVIEW |

EB52.0 - Q.1 - TREND

- Q.2. When you get together with friends, would you say you discuss political matters frequently, occasionally, or never ?
- | | | |
|-------------------|---|---|
| Frequently..... | 6 | 1 |
| Occasionally..... | | 2 |
| Never..... | | 3 |
| DK..... | | 4 |

EB52.0 - Q.5 - TREND

- Q.3. When you hold a strong opinion, do you ever find yourself persuading your friends, relatives or fellow workers to share your views ? Does this happen ... ? (READ OUT)
- | | | |
|------------------------|---|---|
| Often..... | 7 | 1 |
| From time to time..... | | 2 |
| Rarely..... | | 3 |
| Never..... | | 4 |
| DK..... | | 5 |

EB52.0 - Q.6 - TREND

Let us first talk about your present situation and your expectations for the future.

- Q.4. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the life you lead ? Would you say you are...? (READ OUT)
- | | | |
|---------------------------|---|---|
| Very satisfied..... | 8 | 1 |
| Fairly satisfied..... | | 2 |
| Not very satisfied..... | | 3 |
| Not at all satisfied..... | | 4 |
| DK..... | | 5 |

EB47.1 - Q.36 - TREND

Q.5. If you compare your present situation with five years ago, would you say it has improved, stayed about the same or got worse?

Improved.....	9	1
Stayed about the same.....		2
Got worse.....		3
DK.....		4

EB47.1 - Q.37 - TREND

Q.6. In the course of the next five years, do you expect your personal situation to improve, to stay about the same or to get worse?

Improve.....	10	1
Stay about the same.....		2
Get worse.....		3
DK.....		4

EB47.1 - Q.38 - TREND

Q.7. If you think back over the last five years, could you please tell me for each of these situations whether it applies to you, or not?

- DURING THE LAST FIVE YEARS,...

READ OUT	YES	NO	DK/NOT APPLICABLE
1. ... I have been unemployed once or more	11 1	2	3
2. ... at least one member of my family has been unemployed	12 1	2	3
3. ... at least one of my close friends has been unemployed	13 1	2	3
4. ... there has been at least one occasion when the company in which I was working has made people redundant	14 1	2	3

EB47.1 - Q.39 - TREND

Q.8. About how often do you ... (SHOW CARD WITH SCALE)

- a) watch the news on television ?
- b) read the news in daily papers ?
- c) listen to the news on the radio ?

READ OUT	EVERYDAY	SEVERAL TIMES A WEEK	ONCE OR TWICE A WEEK	LESS OFTEN	NEVER	DK
a) News on television	15 1	2	3	4	5	6
b) News in daily papers	16 1	2	3	4	5	6
c) News on the radio	17 1	2	3	4	5	6

EB52.0 - Q.13 - TREND

Q.9. Using this scale, how much do you feel you know about the European Union, its policies, its institutions ? (SHOW CARD WITH SCALE)

READ OUT	KNOW NOTHING AT ALL	2	3	4	5	6	7	8	9	10	KNOW A GREAT DEAL	DK
	18 1	2	3	4	5	6	7	8	9	10	11	

EB52.0 - Q.17 - TREND

Q.10. Do you think that the amount of coverage given to European Union affairs is far too much, too much, about right, too little, far too little in ... (SHOW CARD) ?

- a) the news on (NATIONALITY) television
- b) the news in (NATIONALITY) daily papers
- c) the news on (NATIONALITY) radio stations

READ OUT	FAR TOO MUCH	TOO MUCH	ABOUT RIGHT	TOO LITTLE	FAR TOO LITTLE	DK
a) in the news on (NATIONALITY) television	19 1	2	3	4	5	6
b) in the news in (NATIONALITY) daily papers	20 1	2	3	4	5	6
c) in the news on (NATIONALITY) radio stations	21 1	2	3	4	5	6

EB50.0 - Q.9 - TREND

Q.11. How fairly do you think do the (NATIONALITY) media cover European Union affairs ? (READ OUT)

Very fairly.....	22	1
Quite fairly.....		2
Not very fairly.....		3
Not at all fairly.....		4
DK.....		5

EB50.0 - Q.10 - TREND

Q.12. Generally speaking, do you think that (OUR COUNTRY'S) membership of the European Union is ... ? (READ OUT)

A good thing.....	23	1
A bad thing.....		2
Neither good nor bad.....		3
DK.....		4

EB52.0 - Q.20 - TREND

Q.13. Taking everything into consideration, would you say that (OUR COUNTRY) has on balance benefitted or not from being a member of the European Union ?

Benefitted.....	24	1
Not benefitted.....		2
DK.....		3

EB52.0 - Q.21 - TREND

Q.14. In general, does the European Union conjure up for you a very positive, fairly positive, neutral, fairly negative or very negative image?

Very positive.....	25	1
Fairly positive.....		2
Neutral.....		3
Fairly negative.....		4
Very negative.....		5
DK / no opinion (SPONTANEOUS).....		6

EB53 - NEW

Q.15. Do you think you, yourself, have got more advantages or more disadvantages from (OUR COUNTRY) being a member of the European Union? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Many more advantages.....	26	1
More advantages.....		2
As many advantages as disadvantages.....		3
More disadvantages.....		4
Many more disadvantages.....		5
DK / no opinion (SPONTANEOUS).....		6

EB53 - NEW

Q.16. For each of the following groups, do you think they have got more advantages or more disadvantages from (OUR COUNTRY) being a member of the European Union? (SHOW CARD)

READ OUT	MORE ADVANTAGES	AS MANY ADVANTAGES AS DISADVANTAGES	MORE DISADVANTAGES	DK /NO OPINION
1. Those whose speak foreign languages	27 1	2	3	4
2. Children	28 1	2	3	4
3. Young people	29 1	2	3	4
4. Middle-aged people	30 1	2	3	4
5. Elderly people	31 1	2	3	4
6. Politicians	32 1	2	3	4
7. All the (NATIONALITY)	33 1	2	3	4
8. The inhabitants of (CAPITAL OF OUR COUNTRY)	34 1	2	3	4
9. The inhabitants of our region	35 1	2	3	4
10. The inhabitants of rural areas	36 1	2	3	4
11. Large businesses	37 1	2	3	4
12. Small and medium sized businesses	38 1	2	3	4
13. Self-employed craftsmen	39 1	2	3	4
14. Factory workers	40 1	2	3	4
15. Teachers	41 1	2	3	4
16. Civil servants	42 1	2	3	4
17. Office workers / managers in the private sector	43 1	2	3	4
18. Farmers	44 1	2	3	4
19. Lawyers, doctors, architects, etc.	45 1	2	3	4
20. Other employed / self-employed people	46 1	2	3	4
21. The unemployed	47 1	2	3	4
22. Pensioners	48 1	2	3	4
23. People belonging to a minority group in terms of race, religion or culture	49 1	2	3	4
24. Others (SPONTANEOUS)	50 1	2	3	4
25. Everybody (SPONTANEOUS)	51 1	2	3	4
26. Nobody (SPONTANEOUS)	52 1	2	3	4

EB53 - NEW

Q.17. On the whole, are you very satisfied, fairly satisfied, not very satisfied or not at all satisfied with the way democracy works in (OUR COUNTRY) ?

Q.18. And how about the way democracy works in the European Union ?

READ OUT	VERY SATISFIED	FAIRLY SATISFIED	NOT VERY SATISFIED	NOT AT ALL SATISFIED	DK
17) In (OUR COUNTRY)	53 1	2	3	4	5
18) In the European Union	54 1	2	3	4	5

EB52.0 - Q.11&Q.12 - TREND

Q.19. When you are looking for information about the European Union, its policies, its institutions, which of the following sources do you use? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE) Which else?

Meetings.....	55	1,
Discussions with relatives, friends, colleagues.....		2,
Daily newspapers.....		3,
Other newspapers, magazines.....		4,
TV.....		5,
Radio.....		6,
The Internet, the World Wide Web.....		7,
Books, brochures, information leaflets.....		8,
European information on notice boards in libraries, town halls, stations, post offices..		9,
EU-information offices, Euro-info-Centers, Euro-info Points, Euro-libraries, etc.....		10,
Specialised national or regional government information offices.....		11,
Trade Unions or professional associations.....		12,
Other organisations (e.g. consumer organisations, etc.).....		13,
Contact a member of European Parliament or a member of (NATIONAL PARLIAMENT).....		14,
Other (SPONTANEOUS).....		15,
Never look for such information/not interested (SPONTANEOUS).....		16,
DK.....		17,

EB52.0 - Q.18 - TREND

Q.20. In general, how would you prefer to get information about the European Union ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

A short leaflet, that just gives an overview.....	56	1,
A more detailed brochure.....		2,
A book giving you a complete description.....		3,
A video tape.....		4,
On the Internet.....		5,
A CD-rom.....		6,
A computer terminal allowing you to consult databases.....		7,
From the television.....		8,
From the radio.....		9,
From daily newspapers.....		10,
From other newspapers, magazines.....		11,
I do not want information about the European Union (SPONTANEOUS).....		12,
None of these ways (SPONTANEOUS).....		13,
DK.....		14,

EB52.0 - Q.19 - TREND

- Q.21. In your opinion, what is the current speed of building Europe ?
 Please look at these figures (SHOW CARD). NE1 is standing still, NE 7 is running as fast as possible.
 Choose the one which best corresponds with your opinion of the current speed of building Europe?
- Q.22. And which corresponds best to the speed you would like? (SHOW SAME CARD)

	Q.21) CURRENT SPEED	Q.22) DESIRED SPEED
1 STANDSTILL	57 1	58 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7 RUNS AS FAST AS POSSIBLE	7	7
DK	8	8

EB52.0 - Q.22&Q.23 - TREND

- Q.23. In your opinion, in five years' time, will the European Union play a more important, a less important or the same role in your daily life ?
- Q.24. And, in five years' time, would you like the European Union to play a more important, a less important or the same role in your daily life ?

READ OUT	MORE IMPORTANT	LESS IMPORTANT	SAME ROLE	DK
23) Expectation	59 1	2	3	4
24) Would like	60 1	2	3	4

EB52.0 - Q.24&Q.25 - TREND

- Q.25. Have you ever heard of... ? (SHOW CARD WITH INSTITUTIONS)

READ OUT	YES	NO	DK
1. The European Parliament	61 1	2	3
2. The European Commission	62 1	2	3
3. The Council of Ministers of the European Union	63 1	2	3
4. The Court of Justice of the European Communities	64 1	2	3
5. The European Ombudsman	65 1	2	3
6. The European Central Bank	66 1	2	3
7. The European Court of Auditors	67 1	2	3
8. The Committee of the Regions of the European Union	68 1	2	3
9. The Social and Economic Committee of the European Union	69 1	2	3

EB52.0 - Q.26 - TREND

Q.26. And for each of the following European institutions, do you think it plays an important role or not in the life of the European Union ? (SHOW SAME CARD)

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The European Parliament	70 1	2	3
2. The European Commission	71 1	2	3
3. The Council of Ministers of the European Union	72 1	2	3
4. The Court of Justice of the European Communities	73 1	2	3
5. The European Ombudsman	74 1	2	3
6. The European Central Bank	75 1	2	3
7. The European Court of Auditors	76 1	2	3
8. The Committee of the Regions of the European Union	77 1	2	3
9. The Social and Economic Committee of the European Union	78 1	2	3

EB52.0 - Q.27 - TREND

Q.27. And, for each of them, please tell me if you tend to trust it or tend not to trust it ? (SHOW SAME CARD)

READ OUT	TEND TO TRUST	TEND NOT TO TRUST	DK
1. The European Parliament	79 1	2	3
2. The European Commission	80 1	2	3
3. The Council of Ministers of the European Union	81 1	2	3
4. The Court of Justice of the European Communities	82 1	2	3
5. The European Ombudsman	83 1	2	3
6. The European Central Bank	84 1	2	3
7. The European Court of Auditors	85 1	2	3
8. The Committee of the Regions of the European Union	86 1	2	3
9. The Social and Economic Committee of the European Union	87 1	2	3

EB52.0 - Q.23 - TREND

Q.28. In the near future do you see yourself as ... ? (READ OUT - ONE ANSWER ONLY)

(NATIONALITY) only.....	88	1
(NATIONALITY) and European.....		2
European and (NATIONALITY).....		3
European only.....		4
DK.....		5

EB52.0 - Q.9 - TREND

Q.29. Would you say you are very proud, fairly proud, not very proud, not at all proud to be (NATIONALITY AS SPECIFIED IN QUESTION 1 OF QUESTIONNAIRE) ? (ONE ANSWER ONLY)

Very proud.....	89	1
Fairly proud.....		2
Not very proud.....		3
Not at all proud.....		4
DK.....		5

EB52.0 - Q.10 - TREND

ASK QUESTIONS Q.30 AND Q.31 ONLY IN PORTUGAL

Q.30. In the European Union, each member state, in turn, becomes the President of the Council of Ministers for six months. Just now, it's the turn of Portugal. Have you recently read in the newspapers or heard on radio or television anything about the presidency of Portugal ?

Yes..... 90 1
 No..... 2
 DK..... 3

EB52.0 - Q.31 - TREND MODIFIED

Q.31. Whether you have heard about it or not, do you think it is important or not that Portugal is President of the Council of Ministers of the European Union at this time ? Would you say it is... ? (READ OUT)

Very important..... 91 1
 Important..... 2
 Not very important..... 3
 Not at all important..... 4
 DK..... 5

EB52.0 - Q.32 - TREND MODIFIED

ASK ALL

Q.32. What is your opinion on each of the following statements ? Please tell me for each proposal, whether you are for it or against it.

READ OUT - ROTATING THE ORDER	FOR	AGAINST	DK
1. There has to be one single currency, the euro, replacing the (NATIONAL CURRENCY) and all other national currencies of the member states of the European Union	92 1	2	3
2. With the single European currency, the euro, there has to be a European Central Bank which is independent of the member states	93 1	2	3
3. The European Central Bank has to be accountable for its decisions to the European Parliament	94 1	2	3
4. The member states of the European Union should have one common foreign policy towards countries outside the European Union	95 1	2	3
5. The European Union member states should have a common defence and security policy	96 1	2	3
6. The European Union should be responsible for matters that cannot be effectively handled by national, regional and local governments	97 1	2	3
7. The President of the European Commission and the European Commissioners should have the support of a majority in the European Parliament. Otherwise, they should resign	98 1	2	3
8. Children should be taught at school about the way European Union institutions work	99 1	2	3

EB52.0 - Q.33 - TREND

Q.33. a) For each of the following areas, do you think that decisions should be made by the (NATIONALITY) government, or made jointly within the European Union?

READ OUT - ROTATING THE ORDER	(NATIONALITY) GOVERNMENT	THE EUROPEAN UNION	DK
1. Defence	100 1	2	3
2. Protection of the environment	101 1	2	3
3. Currency	102 1	2	3
4. Humanitarian aid	103 1	2	3
5. Health and social welfare	104 1	2	3
6. Basic rules for broadcasting and press	105 1	2	3
7. Fight against poverty/social exclusion	106 1	2	3
8. The fight against unemployment	107 1	2	3
9. Agriculture and Fishing policy	108 1	2	3
10. Supporting regions which are experiencing economic difficulties	109 1	2	3
11. Education	110 1	2	3
12. Scientific and technological research	111 1	2	3
13. Information about the European Union, its policies and institutions	112 1	2	3
14. Foreign policy towards countries outside the European Union	113 1	2	3
15. Cultural policy	114 1	2	3

EB52.0 - Q.34a - TREND

Q.33. b) And, for each of the following?

READ OUT - ROTATING THE ORDER	(NATIONALITY) GOVERNMENT	THE EUROPEAN UNION	DK
1. Immigration policy	115 1	2	3
2. Rules for political asylum	116 1	2	3
3. The fight against organised crime	117 1	2	3
4. Police	118 1	2	3
5. Justice	119 1	2	3
6. Accepting refugees	120 1	2	3
7. Juvenile crime prevention	121 1	2	3
8. Urban crime prevention	122 1	2	3
9. The fight against drugs	123 1	2	3
10. The fight against the trade in, and exploitation of, human beings	124 1	2	3

EB52.0 - Q.34a - TREND

Q.34. I am going to read out a list of actions that the European Union could undertake.
 For each one, please tell me, if in your opinion, it should be a priority, or not ?

READ OUT	PRIORITY	NOT A PRIORITY	DK
1. Welcoming new member countries	125 1	2	3
2. Getting closer to European citizens, for example by giving them more information about the European union, its policies and its institutions	126 1	2	3
3. Successfully implementing the single European currency, the euro	127 1	2	3
4. Fighting poverty and social exclusion	128 1	2	3
5. Protecting the environment	129 1	2	3
6. Protecting consumers and guaranteeing the quality of products	130 1	2	3
7. Fighting unemployment	131 1	2	3
8. Reforming the institutions of the European Union and the way they work	132 1	2	3
9. Fighting organised crime and drug trafficking	133 1	2	3
10. Asserting the political and diplomatic importance of the European Union around the world	134 1	2	3
11. Maintaining peace and security in Europe	135 1	2	3
12. Guaranteeing the rights of the individual and respect for the principles of democracy in Europe	136 1	2	3

EB52.0 - Q.35 - TREND

Q.35. How well informed do you feel about the single European currency, that is the euro ?
 Do you feel you are... (READ OUT) ?

Very well informed.....	137	1
Well informed.....		2
Not very well informed.....		3
Not at all informed.....		4
DK.....		5

EB52.0 - Q.51 - TREND

Q.36. Have you received any information about the single European currency, the euro ? (IF YES) Where from ? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

No, I have not received any information.....	138	1,
A bank, savings bank, insurance company, etc.....		2,
A shop, supermarket, etc.....		3,
A school, university, other place of training/education.....		4,
The workplace.....		5,
A trade union, professional organisation, etc.....		6,
A consumer organisation.....		7,
The (NATIONALITY) government.....		8,
Regional government.....		9,
Local government, town hall (NATIONAL EQUIVALENT).....		10
The radio.....		11
Television.....		12
Newspapers, magazines.....		13
Family and friends.....		14
A letter or information left in my letter box.....		15
The Internet, Teletext, Minitel (F), Ceefax (UK AND IRL), etc.....		16
Other (SPONTANEOUS).....		17
DK.....		18

EB52.0 - Q.52 - TREND

Q.37. For each of the following countries, would you be in favour of or against it becoming part of the European Union ?

READ OUT - ROTATE	IN FAVOUR	AGAINST	DK
1. Czech Republic	139 1	2	3
2. Slovakia	140 1	2	3
3. Poland	141 1	2	3
4. Hungary	142 1	2	3
5. Romania	143 1	2	3
6. Slovenia	144 1	2	3
7. Estonia	145 1	2	3
8. Latvia	146 1	2	3
9. Lithuania	147 1	2	3
10. Bulgaria	148 1	2	3
11. Cyprus	149 1	2	3
12. Malta	150 1	2	3
13. Switzerland	151 1	2	3
14. Norway	152 1	2	3
15. Turkey	153 1	2	3

EB52.0 - Q.36 - TREND

Q.38. For each of the following criteria, please tell me if it seems important to you, or not in deciding whether a particular country should join the European Union, or not ?

READ OUT	IMPORTANT	NOT IMPORTANT	DK
1. The country has to respect Human Rights and the principles of democracy	154 1	2	3
2. Its level of economic development should be close to that of other member states	155 1	2	3
3. It has to accept whatever has already been decided and put in place throughout the process of building Europe	156 1	2	3
4. Its joining should not be costly for existing member countries	157 1	2	3
5. It has to be prepared to put the interest of the European Union above its own	158 1	2	3
6. It has to fight organised crime and drug trafficking	159 1	2	3
7. It has to protect the environment	160 1	2	3
8. It has to be able to pay its share of the European Union budget	161 1	2	3

EB52.0 - Q.37 - TREND

Now let's talk about another topic : the European Parliament.

Q.39. Have you recently seen or heard, in the papers, on the radio or on TV, anything about the European Parliament, that is the parliamentary assembly of the European Union ?

Yes.....	162	1
No.....		2
DK.....		3

EB52.0 - Q.38 - TREND

Q.40. How important a role would you say the European Parliament plays IN THE LIFE OF THE EUROPEAN UNION nowadays ... ? (READ OUT)

Very important.....	163	1
Important.....		2
Not very important.....		3
Not at all important.....		4
DK.....		5

EB52.0 - Q.39 - TREND

Q.41. Would you personally like the European Parliament to play a more important or a less important role than it does now ?

More important.....	164	1
Less important.....		2
The same (SPONTANEOUS).....		3
DK.....		4

EB52.0 - Q.40 - TREND

Q.42. As a European citizen, do you think that the European Parliament protects your interests ... (READ OUT) ?

Very well.....	165	1
Fairly well.....		2
Fairly badly.....		3
Very badly.....		4
DK.....		5

EB51.0 - Q.31 - TREND

Q.43. Here is a list. Can you tell me which policy area, or areas, the European Parliament should pay particular attention to to defend your interests ? You can choose a maximum of three. (SHOW CARD - READ OUT - MAXIMUM 3 ANSWERS)

Foreign policy and security.....	166	1,
Protection of the environment and of the consumer.....		2,
Currency.....		3,
Economic policy.....		4,
Employment.....		5,
Co-operation with developing countries, the Third World.....		6,
Fight against cancer and AIDS.....		7,
Education and cultural policy.....		8,
Scientific and technological research.....		9,
Fight against drug trafficking and organised crime.....		10
Social policy.....		11
Immigration policy.....		12
Human rights throughout the world.....		13
DK.....		14

EB51.0 - Q.32 - TREND

Q.44. Do you think that the European Union should or should not have a constitution, that is a core document which brings together the various current Treaties ?

Should.....	167	1
Should not.....		2
DK.....		3

EB53 - NEW

Q.45. After the planned enlargement of the European Union, the number of member states will increase from 15 to more than 25. In your opinion, should European Unions decisions then be made...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Unanimously by all member states.....	168	1
By a majority of the member states.....		2
DK.....		3

EB53 - NEW

Let's talk about another topic: the people who live in (OUR COUNTRY) come from different races, religions or cultures. They form different groups of varying sizes which are more or less homogeneous.

- Q.46. Some people are disturbed by the opinions, customs and way of life of people different from themselves.
 Do you personally find the presence of people of another nationality, disturbing in your daily life ?
- Q.47. And do you find the presence of people of another race disturbing ?
- Q.48. And do you find the presence of people of another religion disturbing ?

READ OUT	DISTURBING	NOT DISTURBING	DK
Q.46) People of another nationality	169 1	2	3
Q.47) People of another race	170 1	2	3
Q.48) People of another religion	171 1	2	3

EB48.0 - Q.44a&b&c - TREND

- Q.49. Do you personally have the feeling that you belong in (OUR COUNTRY) to one of the majority groups or one of the minority groups in terms of race, religion or culture?
- | | | |
|---|-----|---|
| Majority groups..... | 172 | 1 |
| Minority groups..... | | 2 |
| I don't feel I belong to any group (SPONTANEOUS)..... | | 3 |
| DK..... | | 4 |

EB47.1 - Q.47 - TREND SLIGHTLY MODIFIED

- Q.50. a) Have you, or have you had, a parent or grandparent of a different nationality from your own, or not?
 b) And of a different race?
 c) And of a different religion?
 d) And of a different culture?

READ OUT	YES	NO	DK
a) Nationality	173 1	2	3
b) Race	174 1	2	3
c) Religion	175 1	2	3
d) Culture	176 1	2	3

EB47.1 - Q.48 - TREND

Q.51. For each of the following opinions, please tell me whether you tend to agree or tend to disagree?
(SHOW CARD)

READ OUT FROM TOP TO BOTTOM AND BOTTOM TO TOP	TEND TO AGREE	TEND TO DISAGREE	DK
1. In schools where there are too many children from these minority groups, the quality of education suffers	177 1	2	3
2. People from these minority groups get poorer housing, largely because of discrimination	178 1	2	3
3. People from these minority groups abuse the system of social benefits	179 1	2	3
4. Without people from these minority groups, (COUNTRY) would do less well in international sport	180 1	2	3
5. The authorities should make efforts to improve the situation of people from these minority groups	181 1	2	3
6. People from these minority groups are enriching the cultural life of (COUNTRY)	182 1	2	3
7. The religious practices of people from these minority groups threaten our way of life	183 1	2	3
8. People from these minority groups pay more into our social security system than they claim	184 1	2	3
9. Where schools make the necessary efforts, the education of all children can be enriched by the presence of children from minority groups	185 1	2	3
10. The presence of people from these minority groups is a cause of insecurity	186 1	2	3
11. People from these minority groups are given preferential treatment by the authorities	187 1	2	3
12. People from these minority groups do the jobs which others do not want to do	188 1	2	3
13. When hiring personnel, employers should only take account of qualifications, regardless of the person's race, religion or culture	189 1	2	3
14. People from these minority groups keep entire sections of (COUNTRY)'s economy going	190 1	2	3
15. The presence of people from these minority groups increases unemployment in (COUNTRY)	191 1	2	3
16. People from these minority groups are being discriminated against in the job market	192 1	2	3
17. Discrimination in the job market on grounds of a person's race, religion or culture should be outlawed	193 1	2	3

EB47.1 - Q.49 - TREND

Q.52. Again, speaking generally about people from minority groups in terms of race, religion or culture, do you think there are not many, a lot but not too many, or too many of them living in (OUR COUNTRY)? (ONE ANSWER ONLY)

Not many.....	194	1
A lot, but not too many.....		2
Too many.....		3
DK.....		4

EB47.1 - Q.50 - TREND SLIGHTLY MODIFIED

Q.53. What do you think ought to be done to improve the relationship between people of different races, religions or cultures in (OUR COUNTRY)? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Take to court people who incite racism.....	195	1,
Promote the teaching of mutual acceptance and respect in schools.....		2,
Outlaw discrimination against minority groups.....		3,
Promote fair reporting in the press, radio and TV.....		4,
Encourage the creation of organisations that bring people from different races, religions or cultures together (M).....		5,
Promote equality of opportunity in all areas of social life.....		6,
Promote understanding of different cultures and lifestyles in (OUR COUNTRY).....		7,
Give a greater role to organisations which have already gained experience in the fight against racism.....		8,
Encourage the participation of people from these minority groups in the political life of (OUR COUNTRY).....		9,
Encourage trade unions and churches to do more against racism.....		10
Nothing.....		11
DK.....		12

EB47.1 - Q.52 - TREND SLIGHTLY MODIFIED

- Q.54. a) If people from Muslim countries wish to work here in the European Union, do you think that they should... (SHOW CARD)?
- Q.55. And what about people coming from Eastern Europe who wish to work in the West?
- Q.56. And what about people fleeing from countries where there is serious internal conflict?
- Q.57. And what about people suffering from human rights violations in their country, who are seeking political asylum?
- Q.58. And what about citizens of other countries of the European Union, who wish to settle in (OUR COUNTRY)?

READ OUT	BE ACCEPTED, WITHOUT RESTRICTIONS	BE ACCEPTED, BUT WITH RESTRICTIONS	NOT BE ACCEPTED	DK
Q.54) People from Muslim countries	196 1	2	3	4
Q.55) People from Eastern Europe	197 1	2	3	4
Q.56) People fleeing from countries with serious internal conflict	198 1	2	3	4
Q.57) People seeking political asylum	199 1	2	3	4
Q.58) Citizens of other countries of the European Union	200 1	2	3	4

Q.54=EB53 - NEW
 Q.55=EB48.0-Q.45b - TREND MODIFIED
 Q.56=EB53 - NEW
 Q.57=EB48.0 - Q.45c - TREND
 Q.58=EB48.0 - Q.45d - TREND

Now can we talk about the place of people belonging to minority groups in terms of race, religion ou culture within (NATIONALITY) society.

Q.59. For each of the following opinions, could you please tell me whether you tend to agree or tend to disagree?
(SHOW CARD)

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. It is a good thing for any society to be made up of people from different races, religions or cultures (M)	201 1	2	3
2. (COUNTRY) has always consisted of various cultural or religious groups (M)	202 1	2	3
3. (COUNTRY)'s diversity in terms of race, religion or culture adds to its strengths (M)	203 1	2	3
4. In order to be fully accepted members of (NATIONALITY) society, people belonging to these minority groups must give up their own culture	204 1	2	3
5. In order to be fully accepted members of (NATIONALITY) society, people belonging to these minority groups must give up such parts of their religion or culture which may be in conflict with (NATIONALITY) law	205 1	2	3
6. In two or three generations' time, people belonging to these minority groups will be like all other members of society	206 1	2	3
7. There is a limit to how many people of other races, religions or cultures a society can accept	207 1	2	3
8. (OUR COUNTRY) has reached its limits; if there were to be more people belonging to these minority groups we would have problems	208 1	2	3
9. Not everybody belonging to these minority groups wants to be a full member of (NATIONALITY) society	209 1	2	3
10. Whether people belonging to these minority groups can be fully accepted members of (NATIONALITY) society depends on which group they belong to	210 1	2	3
11. People belonging to these minority groups are so different, they can never be fully accepted members of (NATIONALITY) society	211 1	2	3

EB47.1 - Q.53 - TREND SLIGHTLY MODIFIED

Now we are going to talk about people who have come to live in (OUR COUNTRY) and who are not citizens of a Member State of the European Union, who from now on we will call "immigrants".

Q.60. I am going to read out some statements about people from this group.
For each of them, could you please tell me whether you tend to agree or tend to disagree?

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. Their religious practices threaten our way of life	212 1	2	3
2. They are more often involved in criminality than the average	213 1	2	3
3. They enrich the cultural life of (OUR COUNTRY)	214 1	2	3
4. They are so different, they can never be fully accepted members of (NATIONALITY) society	215 1	2	3
5. Without them, (OUR COUNTRY) would do less well in international sport	216 1	2	3
6. In order to become fully accepted members of (NATIONALITY) society, they must give up their own culture	217 1	2	3

EB47.1 - Q.66 - TREND

Q.61. For each of the following statements, please tell me whether you tend to agree or tend to disagree? (SHOW CARD)

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. Legally established immigrants from outside the European Union should have the same social rights as the (NATIONALITY) citizens	218 1	2	3
2. Legally established immigrants from outside the European Union should have the right to bring members of their immediate family in (OUR COUNTRY)	219 1	2	3
3. Legally established immigrants from outside the European Union should be sent back to their country of origin if they have been convicted of serious offenses	220 1	2	3
4. Legally established immigrants from outside the European Union should be sent back to their country of origin if they are unemployed	221 1	2	3
5. Legally established immigrants from outside the European Union should all be sent back to their country of origin	222 1	2	3
6. Legally established immigrants from outside the European Union should be able to become naturalised easily	223 1	2	3
7. All illegal immigrants should be sent back to their country of origin without exception	224 1	2	3
8. Employers who hire illegal workers should be punished more severely	225 1	2	3
9. As regards illegal immigrants, whether they are allowed to stay in (OUR COUNTRY) should always depend on their personal circumstances	226 1	2	3
10. All immigrants, whether legal or illegal, from outside the EU and their children, even those who were born in (OUR COUNTRY), should be sent back to their country of origin	227 1	2	3
11. The right to asylum in (OUR COUNTRY) should be easier to obtain	228 1	2	3

EB47.1 - Q.54 - TREND

Let's turn to services of general interest.

- Q.62. 1) In general, would you say that access to mobile telephone services is easy or difficult for you?
 (SHOW CARD WITH SCALE)
 2) And to fixed telephone services? (SHOW SAME CARD)
 3) And to electricity supply services? (SHOW SAME CARD)
 4) And to gas supply services? (SHOW SAME CARD)
 5) And to water supply services? (SHOW SAME CARD)
 6) And to postal services? (SHOW SAME CARD)
 7) And to transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And to rail services between towns/cities? (SHOW SAME CARD)

	EASY ACCESS	DIFFICULT ACCESS	NO ACCESS (SPONTANEOUS)	DK
1. Mobile telephone services	229 1	2	3	4
2. Fixed telephone services	230 1	2	3	4
3. Electricity supply services	231 1	2	3	4
4. Gas supply services	232 1	2	3	4
5. Water supply services	233 1	2	3	4
6. Postal services	234 1	2	3	4
7. Transport services within towns/cities	235 1	2	3	4
8. Rail services between towns/cities	236 1	2	3	4

EB53.0 - NEW

- Q.63. 1) In general, would you say that the price you pay for the mobile telephone services you use is fair, or unfair? (SHOW CARD WITH SCALE)
 2) And for fixed telephone services? (SHOW SAME CARD)
 3) And for electricity supply services? (SHOW SAME CARD)
 4) And for gas supply services? (SHOW SAME CARD)
 5) And for water supply services? (SHOW SAME CARD)
 6) And for postal services? (SHOW SAME CARD)
 7) And for transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And for rail services between towns/cities? (SHOW SAME CARD)

	FAIR	UNFAIR	EXCESSIVE (SPONTANEOUS)	DK	NOT APPLICABLE
1. Mobile telephone services	237 1	2	3	4	5
2. Fixed telephone services	238 1	2	3	4	5
3. Electricity supply services	239 1	2	3	4	5
4. Gas supply services	240 1	2	3	4	5
5. Water supply services	241 1	2	3	4	5
6. Postal services	242 1	2	3	4	5
7. Transport services within towns/cities	243 1	2	3	4	5
8. Rail services between towns/cities	244 1	2	3	4	5

EB53.0 - NEW

- Q.64. 1) Overall, what do you think of the quality of mobile telephone services that you use? Would you say it is very good, fairly good, fairly bad, or very bad? (SHOW CARD WITH SCALE)
 2) And of the quality of fixed telephone services? (SHOW SAME CARD)
 3) And of the quality of electricity supply services? (SHOW SAME CARD)
 4) And of the quality of gas supply services? (SHOW SAME CARD)
 5) And of the quality of water supply services? (SHOW SAME CARD)
 6) And of the quality of postal services? (SHOW SAME CARD)
 7) And of the quality of transport services within towns/cities (bus, tram, underground, etc.)? (SHOW SAME CARD)
 8) And of the quality of rail services between towns/cities? (SHOW SAME CARD)

	VERY GOOD	FAIRLY GOOD	FAIRLY BAD	VERY BAD	DK	NOT APPLICABLE
1. Mobile telephone services	245 1	2	3	4	5	6
2. Fixed telephone services	246 1	2	3	4	5	6
3. Electricity supply services	247 1	2	3	4	5	6
4. Gas supply services	248 1	2	3	4	5	6
5. Water supply services	249 1	2	3	4	5	6
6. Postal services	250 1	2	3	4	5	6
7. Transport services within towns/cities	251 1	2	3	4	5	6
8. Rail services between towns/cities	252 1	2	3	4	5	6

EB53.0 - NEW

- Q.65. 1) In general, would you say the information (e.g. bills, contracts, advertising, tickets, leaflets) you receive from your mobile telephone service provider is clear, or unclear? (SHOW CARD WITH SCALE)
 2) And from your fixed telephone service provider? (SHOW SAME CARD)
 3) And from your electricity supply service provider? (SHOW SAME CARD)
 4) And from your gas supply service provider? (SHOW SAME CARD)
 5) And from your water supply service provider? (SHOW SAME CARD)
 6) And from your postal service provider(s)? (SHOW SAME CARD)
 7) And from the providers of transport service within towns/cities? (SHOW SAME CARD)
 8) And from the providers of rail service between towns/cities? (SHOW SAME CARD)

	CLEAR	UNCLEAR	DK	NOT APPLICABLE
1. From your mobile telephone service provider	253 1	2	3	4
2. From your fixed telephone service provider	254 1	2	3	4
3. From your electricity supply service provider	255 1	2	3	4
4. From your gas supply service provider	256 1	2	3	4
5. From your water supply service provider	257 1	2	3	4
6. From your postal service provider(s)	258 1	2	3	4
7. From providers of transport services within towns/cities	259 1	2	3	4
8. From providers of rail services between towns/cities	260 1	2	3	4

EB53.0 - NEW

- Q.66. 1) In general, would you say that the terms and conditions of your contract with your mobile telephone service provider are fair, or unfair? (SHOW CARD WITH SCALE)
 2) And with your fixed telephone service provider? (SHOW SAME CARD)
 3) And with your electricity supply service provider? (SHOW SAME CARD)
 4) And with your gas supply service provider? (SHOW SAME CARD)
 5) And with your water supply service provider? (SHOW SAME CARD)
 6) Would you say the general terms and conditions applicable to postal services, which are available from post offices, are fair, or unfair? (SHOW SAME CARD)
 7) Would you say the terms and conditions of carriage from providers of transport services within towns/cities, sometimes printed on the reverse of the tickets, are fair, or unfair? (SHOW SAME CARD)
 8) And the terms and conditions from providers of rail services between towns/cities? (SHOW SAME CARD)

	FAIR	UNFAIR	DK	NOT APPLICABLE
1. Mobile telephone service provider	261 1	2	3	4
2. Fixed telephone service provider	262 1	2	3	4
3. Electricity supply service provider	263 1	2	3	4
4. Gas supply service provider	264 1	2	3	4
5. Water supply service provider	265 1	2	3	4
6. The postal service	266 1	2	3	4
7. Transport services within towns/cities	267 1	2	3	4
8. Rail services between towns/cities	268 1	2	3	4

EB53.0 - NEW

- Q.67 . a) In the last twelve months, have you personally made a complaint, either to any complaint-handling body (ombudsman, regulator, consumer association, industry body, etc...) or the service provider about any aspect of...?
 (INT. FOR EACH SERVICE WHICH RECEIVED CODE 1 ('YES') IN Q.67a, ASK)
 b) Would you say your complaint was dealt with very well, fairly well, fairly badly or very badly?

READ OUT	Q.67a			Q.67b				
	YES	NO	DK	VERY WELL	FAIRLY WELL	FAIRLY BADLY	VERY BADLY	DK
1. Mobile telephone services	269 1	2	3	270 1	2	3	4	5
2. Fixed telephone services	271 1	2	3	272 1	2	3	4	5
3. Electricity supply services	273 1	2	3	274 1	2	3	4	5
4. Gas supply services	275 1	2	3	276 1	2	3	4	5
5. Water supply services	277 1	2	3	278 1	2	3	4	5
6. Postal services	279 1	2	3	280 1	2	3	4	5
7. Transport services within towns/cities	281 1	2	3	282 1	2	3	4	5
8. Rail services between towns/cities	283 1	2	3	284 1	2	3	4	5

EB53.0 - NEW

Let us now move on to another topic - labels on food products.

Q.68. Do you read the labels on food products...? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Always.....	285	1
Sometimes.....		2
Rarely.....		3
Never.....		4
DK.....		5

EB53 - NEW

Q.69. In general, do you think that labels on food products give too much information, the right amount of information or too little information?

Too much information.....	286	1
The right amount of information.....		2
Too little information.....		3
It depends on the product (SPONTANEOUS).....		4
DK.....		5

EB53 - NEW

Q.70. What is your opinion about each of the following statements about the information shown on labels on food products? Please tell me for each one whether you tend to agree or tend to disagree? (SHOW CARD)

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. I trust the information shown on food product labels	287 1	2	3
2. Information shown on food product labels is difficult to understand	288 1	2	3
3. There is the same amount of information for packaged and non packaged food products	289 1	2	3
4. It is just as important to have information about non packaged products as it is to have information about packaged products	290 1	2	3
5. Health-related information is difficult to understand	291 1	2	3
6. Information about the possible harmful effects from a food product on health has to appear on the label	292 1	2	3
7. Information about the possible benefits from a food product on health ...is mainly a sales tactic from the producer or retailer	293 1	2	3
8. ...has to be scientifically proven	294 1	2	3
9. ...has to be regulated by law	295 1	2	3
10. ...has to be left to the producer's or retailer's initiative	296 1	2	3
11. ...has to appear on the label	297 1	2	3
12. ...is important for the consumer	298 1	2	3

EB53 - NEW

Q.71. If a food product has a label which shows its possible benefits for your health, would you be much more inclined, slightly more inclined or not more inclined?

Much more inclined.....	299	1
Slightly more inclined.....		2
Not more inclined.....		3
DK.....		4

EB53 - NEW

Q.72. And if, on the other hand, a food product has a label which shows its possible harmful effects on your health, would you be much less inclined, slightly less inclined or not less inclined to buy it?

Much less inclined.....	300	1
Slightly less inclined.....		2
Not less inclined.....		3
DK.....		4

EB53 - NEW

You get genetically modified organisms (also called GMOs) by taking genes from one species to modify them or transfer to another animal or vegetable species.

Q.73. To what extent would you say you are informed about genetically modified organisms and their possible effects? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

I feel informed about it including some of the possible effects..... 301 1
 I have heard about it, but I do not know about the possible effects..... 2
 I have never heard of it..... 3
 DK..... 4

EB53 - NEW

Q.74. For each of the following statements, please tell me whether you tend to agree or tend to disagree? (SHOW CARD)
 - INFORMATION ABOUT THE USE OF GENETICALLY MODIFIED ORGANISMS IN THE PRODUCTION OF FOOD PRODUCTS...

READ OUT	TEND TO AGREE	TEND TO DISAGREE	DK
1. ...has to be shown on the label even if those genetic modified organisms are present in some of the ingredients	302 1	2	3
2. ...has to be shown on the label only if those genetic modified organisms are present in the end product	303 1	2	3
3. ...has to be clear	304 1	2	3
4. ...is currently clear	305 1	2	3
5. ...has to be comprehensive	306 1	2	3
6. ...is currently comprehensive	307 1	2	3
7. ...has to be reliable, that is based on checks	308 1	2	3
8. ...is currently reliable	309 1	2	3

EB53 - NEW

Q.75. If a food product is completely free from genetically modified organisms, would you like to be informed about it, or not?

Yes..... 310 1
 No..... 2
 DK..... 3

EB53 - NEW

Q.76. a) If a food product has a label showing that it contains no genetically modified organisms, would you be much more inclined, slightly more inclined or not more inclined to buy it?

Much more inclined..... 311 1
 Slightly more inclined..... 2
 Not more inclined..... 3
 DK..... 4

EB53 - NEW

Q.76. b) If, on the other hand, a food product has a label showing that it contains genetically modified organisms, would you be much less inclined, slightly less inclined or not less inclined to buy it?

Much less inclined..... 312 1
 Slightly less inclined..... 2
 Not less inclined..... 3
 DK..... 4

EB53 - NEW

Q.77. In your opinion, where should information on genetically modified organisms be found? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

On food product labels..... 313 1,
 On posters, in the shops..... 2,
 In leaflets distributed by the producer or retailer..... 3,
 From a specific telephone number/a consumer helpline..... 4,
 On multimedia information points in the shop..... 5,
 From the Internet site of the producer or retailer..... 6,
 From the Internet site of public authorities..... 7,
 By teletext (F: Minitel, etc.)..... 8,
 Elsewhere (SPONTANEOUS)..... 9,
 Nowhere (SPONTANEOUS)..... 10
 DK..... 11

EB53 - NEW

Now, one question about emergency numbers.

Q.78. Imagine you are on a trip to another country in the European Union and you have an emergency (an accident, you are attacked, a fire). Which telephone number would you call for help? (INT: DO NOT READ OUT)

112.....	314	1
(POLICE NUMBER).....		2
(FIREBRIGADE NUMBER).....		3
(NUMBER FOR THE AMBULANCE).....		4
Others.....		5
DK.....		6

EB53 - NEW

Information and communication technologies are taking an increasingly prominent place in our private and working lives. It is now possible to link up computers, telephones, televisions, video recorders and communication satellites. For example, from your computer, your television, your portable phone (UK/IRL: mobile phone), you can get in contact with different people, different service suppliers, etc. all over the world.

- Q.79. a) Which of the following do you have at home? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)
 b) (INT. ASK QUESTION ONLY FOR THOSE ITEMS THE RESPONDENT HAS AT HOME)
 And do you yourself use at home,... or not?
 c. (IF NOT USING ITEM) Are you interested in this, or not?

READ OUT	a. Have at home		b. Personal use		c. Interested		
					Does not use, interested	Does not use, not interested	DK
1. Satellite dish	315	1,	316	1	317	1 2	3
2. Cable Television	2,		2		318	1 2	3
3. Subscription to a digital TV service, such as (INT.: NAME APPROPRIATE SYSTEM IN EACH COUNTRY, i.e. F:TPS, I:DIPIU, etc.)	3,		3		319	1 2	3
4. A DVD player connected to your television	4,		4		320	1 2	3
5. Game Console (e.g. Playstation)	5,		5		321	1 2	3
6. Desktop Computer or PC	6,		6		322	1 2	3
7. Laptop computer	7,		7		323	1 2	3
8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.)	8,		8		324	1 2	3
9. CD-ROM driver built in or connected to your PC	9,		9		325	1 2	3
10. Internet / World Wide Web connection	10,		10		326	1 2	3
11. Fax working without a computer	11,		11		327	1 2	3
12. Mobile telephone, GSM (NAME APPROPRIATE SYSTEM IN EACH COUNTRY, I: Telefonino, UK/IRE: mobile phone, etc.)	12,		12		328	1 2	3
13. An ISDN Line (NAME APPROPRIATE SERVICE IN EACH COUNTRY)	13,		13		329	1 2	3
14. DK	14,						

EB50.1 - Q.2 - TREND MODIFIED

(IF "DOES NOT HAVE AN ISDN LINE (NAME APPROPRIATE SERVICE IN EACH COUNTRY)", CODE 13 IN Q.79a)

Q.80. What, if any, are the reasons why you do not have an ISDN line? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

- I have never heard of it..... 330 1,
- I do not know enough about it..... 2,
- I only use it in my workplace / in my university / at school..... 3,
- I do not need it at home..... 4,
- I do not know yet which system or commercial package really suits my needs..... 5,
- It is too expensive..... 6,
- It is too complicated..... 7,
- I do not have the necessary equipment (computer, access to the Internet, etc.)..... 8,
- I do not have the time to use it..... 9,
- I do not have the time to learn how to use it..... 10
- I do not know, it's not me who decides about these things in my family..... 11
- I would like to buy it but my partner is not yet convinced..... 12
- I am not interested in new technologies in general..... 13
- Other reasons (SPONTANEOUS)..... 14
- DK..... 15

EB53.0 - NEW

ASK ALL

Q.81. Which, if any, of these are you planning to buy in the next six months? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

1. Satellite dish.....	331	1,
2. Cable Television.....		2,
3. Subscription to a digital TV service, such as (INT.: NAME APPROPRIATE SYSTEM IN EACH COUNTRY, i.e. F:TPS, I:DIPIU, etc.).....		3,
4. A DVD player connected to your television.....		4,
5. Game Console (e.g. Playstation).....		5,
6. Desktop Computer or PC.....		6,
7. Laptop computer.....		7,
8. Palm computer/Personal organiser (such as PSION, Palm Pilot, etc.).....		8,
9. CD-ROM driver built in or connected to your PC.....		9,
10. Internet / World Wide Web connection.....		10
11. Fax working without a computer.....		11
12. Mobile telephone, GSM (NAME APPROPRIATE SYSTEM IN EACH COUNTRY, I: Telefonino, UK/IRE: mobile phone, etc.).....		12
13. An ISDN Line (NAME APPROPRIATE SERVICE IN EACH COUNTRY).....		13
14. DK.....		14

EB53.0 - NEW

(INT. : Q.82 TO Q.87 ARE ASKED ONLY IF RESPONDENT PERSONALLY USES THE INTERNET, CODE 10 IN Q.79b)

Q.82. Which of the following, if any, have you done on-line in the last three months? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

Visited the web site of a museum.....	332	1,
Visited the web site of a political party.....		2,
Visited the web site of your local authority.....		3,
Visited a web site of the government.....		4,
Downloaded free software.....		5,
Searched for educational material and documents.....		6,
Searched for information which concerns your health.....		7,
Searched for information on sport or leisure activities.....		8,
Searched for job opportunities.....		9,
Searched for information about a specific product.....		10
Prepared or considered a holiday by searching for places to visit, accommodation, etc...		11
Bought a CD.....		12
Bought a book.....		13
Bought software.....		14
Carried out operations on your bank account.....		15
Bought stocks or shares.....		16
Read articles on the web sites of national newspapers.....		17
Built your own web site.....		18
Listened to radio or music on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....		19
Watched TV channels on the Internet using Realaudio Player, WindowsMedia Player or Quicktime.....		20
Played computer games.....		21
Made a telephone call using the Internet.....		22
Made a bid in on-line auctions.....		23
Held Video-Conferencing over the Internet using a web cam.....		24
E-mailed family, friends or colleagues.....		25
Answered to a public opinion survey / market research on the Internet.....		26
Something else (SPONTANEOUS).....		27
DK.....		28

EB53.0 - NEW

Q.83. Has the fact that you use the Internet reduced the time you would otherwise spend..., or not?

READ OUT	YES	NO	DK
1. Watching TV	333 1	2	3
2. Reading books	334 1	2	3
3. Reading newspapers	335 1	2	3
4. Listening to the radio	336 1	2	3
5. With friends	337 1	2	3
6. With your family	338 1	2	3
7. Doing sport / physical activity	339 1	2	3

EB53.0 - NEW

Q.84. Apart from your home, where else do you have access to the Internet? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

In my office.....	340	1,
In my university.....		2,
At school.....		3,
In a cyber café.....		4,
In a friend's house.....		5,
Elsewhere (SPONTANEOUS).....		6,
Nowhere (SPONTANEOUS).....		7,
DK.....		8,

EB53.0 - NEW

Q.85. Are you satisfied or not with the speed of connection to the Internet?

Satisfied.....	341	1
Not satisfied.....		2
It depends (SPONTANEOUS).....		3
DK.....		4

EB53.0 - NEW

Q.86. Which of the following have you considered in order to speed up your connection? (SHOW CARD - READ OUT - SEVERAL ANSWERS POSSIBLE)

A faster modem.....	342	1,
An ISDN line / modem.....		2,
An ADSL connection.....		3,
A connection through a cable tv network.....		4,
None of these, I am happy with my speed of connection (SPONTANEOUS).....		5,
DK.....		6,

EB53.0 - NEW

Q.87. Do you think the price of high speed Internet connections such as those you can get through ISDN, cable or ADSL is affordable, or not?

Affordable.....	343	1
Not.....		2
DK.....		3

EB53.0 - NEW

ASK ALL

Q.88. I am going to name several examples of services you could have access to by using the Internet.

a) Which of these services, if any, are you interested in? (SHOW CARD)

b) And could you please indicate for which of these you would be ready to pay a monthly subscription/access right of (EQUIVALENT OF TEN EUROS IN DOMESTIC CURRENCY), in addition to communication costs? (SHOW SAME CARD)

READ OUT	a)	b)
	Interested	Ready to pay
1. Browsing cultural and artistic web sites such as the web sites of Museums (N)	344 1,	345 1,
2. Getting in contact, by e-mail, with a politician or taking part in political debates online	2,	2,
3. Learning and developing new skills or simply taking a qualification or a diploma by following a training programme from home, as if you attended the course in person	3,	3,
4. Getting a doctor's advice online on a health problem, for example receiving explanations about an X-ray, or blood test	4,	4,
5. Consulting from home, local town or council web sites, in order to get information, advice and documents you need	5,	5,
6. Completely organising a trip from home, by getting information on places, fares, bookings, etc., from web sites	6,	6,
7. Reading on a computer screen daily newspapers, or magazines	7,	7,
8. Buying online products such as videos, CDs, books, computer software or hardware	8,	8,
9. Looking for a job by consulting web sites which advertise job opportunities from private companies	9,	9,
10. Managing your personal bank account from home on your computer	10,	10,
11. Buying or selling shares on the Stock Exchange	11,	11,
12. Playing computer games online with people living far away from your home	12,	12,

EB50.1 - Q.4 - TREND MODIFIED

DEMOGRAPHICS

D.1. In political matters people talk of "the left" and "the right".
 How would you place your views on this scale ?
 (SHOW CARD - DO NOT PROMPT. IF CONTACT HESITATES, ASK TO TRY AGAIN)

	LEFT										RIGHT
	346	1	2	3	4	5	6	7	8	9	10

Refusal..... 347 1
 DK..... 2

EB52.1 - D.1 - DEMO TREND

NO QUESTIONS D2 AND D3

D.4. ASK ALL - If there were a "General Election" tomorrow (SAY IF CONTACT UNDER 18 YEARS : and you had a vote), which party WOULD YOU VOTE for ?

Party A.....	348	1
Party B.....		2
Party C.....		3
Party D.....		4
Party E.....		5
Party F.....		6
Party G.....		7
Party H.....		8
Party I.....		9
Party J.....		10
Party K.....		11
Party L.....		12
Party M.....		13
Party N.....		14
Party O.....		15
Party P.....		16
Party Q.....		17
Party R.....		18
Party S.....		19
Other Party.....		20
Would vote blank/would spoil your vote.....		21
Would not vote/not (NATIONALITY).....		22
DK.....		23
No answer.....		24

EB52.0 - D.4 - DEMO TREND

NO QUESTIONS D5 AND D6

D.7. Could you give me the letter which corresponds best to your own current situation ? (SHOW CARD - READ OUT - ONE ANSWER ONLY)

Married.....	349	1
Remarried.....		2
Unmarried. Currently living with partner.....		3
Unmarried. Having never lived with a partner.....		4
Unmarried. Having previously lived with a partner, but now on my own.....		5
Divorced.....		6
Separated.....		7
Widowed.....		8
Other (SPONTANEOUS).....		9
Refusal (SPONTANEOUS).....		10

EB52.1 - D.7 - DEMO TREND

D.8. How old were you when you stopped full-time education ? (IF STILL STUDYING : CODE 00 - GO TO D.10)

+++++ 350
 | | |
 | | |
 +++++

EB52.1 - D.8 - DEMO TREND

NO QUESTION D9

D.10. SEX

Male.....	351	1
Female.....		2

EB52.1 - D.10 - DEMO TREND

D.11. How old are you ?

```

+---+---+ 352
|   |   |
|   |   |
+---+---+

```

EB52.1 - D.11 - DEMO TREND

D.12. How many people live in your household, including yourself, all adults and children ?

D.13. How many children under 15 are currently living at home ?

	D.12 PEOPLE	D.13 CHILDREN
1	353 1	354 1
2	2	2
3	3	3
4	4	4
5	5	5
6	6	6
7	7	7
8	8	8
9 or more	9	9
None		10

EB52.1 - D.12 & D.13 - DEMO TREND

NO QUESTION D14

D.15. a) What is your current occupation ?

b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODES 1 TO 4 IN D.15a) Did you do any paid work in the past ?
What was your last occupation ?

	a) CURRENT OCCUPATION	b) LAST OCCUPATION
NOT WORKING		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	355 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	356 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB52.1 - D.15 - DEMO TREND

NO QUESTIONS D16 TO D18

D.19. Are you ... ?

READ OUT	Yes	No
a) In your household the person mainly responsible for ordinary shopping and looking after the home	357 1	2
b) In your household the person who contributes most to the household income	358 1	2

EB52.1 - D.19a/b - DEMO TREND

NO QUESTION D20

D.21. (IF CODE 2 AT D19b)

- a) What is the current occupation of the person who contributes most to the household income ?
- b) (IF NOT DOING ANY PAID WORK CURRENTLY - CODE 1 TO 4 IN D.21a) Did he/she do any paid work in the past ?
What was his/her last occupation ?

	CURRENT OCCUPATION	LAST OCCUPATION
NON-ACTIVE		
Responsible for ordinary shopping and looking after the home, or without any current occupation, not working	359 1	
Student	2	
Unemployed or temporarily not working	3	
Retired or unable to work through illness	4	
SELF EMPLOYED		
Farmer	5	360 1
Fisherman	6	2
Professional (lawyer, medical practitioner, accountant, architect, ...)	7	3
Owner of a shop, craftsmen, other self employed person	8	4
Business proprietors, owner (full or partner) of a company	9	5
EMPLOYED		
Employed professional (employed doctor, lawyer, accountant, architect)	10	6
General management, director or top management (managing directors, director general, other director)	11	7
Middle management, other management (department head, junior manager, teacher, technician)	12	8
Employed position, working mainly at a desk	13	9
Employed position, not at a desk but travelling (salesmen, driver, ...)	14	10
Employed position, not at a desk, but in a service job (hospital, restaurant, police, fireman, ...)	15	11
Supervisor	16	12
Skilled manual worker	17	13
Other (unskilled) manual worker, servant	18	14
NEVER DID ANY PAID WORK		15

EB52.1 - D.21 - DEMO TREND

NO QUESTIONS D22 TO D28

D.29. We also need some information about the income of this household to be able to analyse the survey results for different types of households. Here is a list of income groups. (SHOW CARD) Please count the total wages and salaries PER MONTH of all members of this household; all pensions and social insurance benefits; child allowances and any other income like rents, etc ... Of course, your answer as all other replies in this interview will be treated confidentially and referring back to you or your household will be impossible. Please give me the letter of the income group your household falls into before tax and other deductions.

B.....	361	1
T.....		2
P.....		3
F.....		4
E.....		5
H.....		6
L.....		7
N.....		8
R.....		9
M.....		10
S.....		11
K.....		12
Refusal.....		13
DK.....		14

EB52.1 - D.29 - DEMO TREND

INTERVIEW PROTOCOLE

```

+-----+-----+-----+
| P.1. - Date of interview | DAY | MONTH |
+-----+-----+-----+
| | | 362 | | | 363 |
+-----+-----+-----+

```

```

+-----+-----+-----+
| P.2. - Time of the beginning of the interview | HOUR | MINUTES |
+-----+-----+-----+
| USE 24 HOUR CLOCK | | | 364 | | | 365 |
+-----+-----+-----+

```

```

+-----+-----+
| P.3. - Number of minutes the interview lasted | MINUTES |
+-----+-----+
| | | | 366 |
+-----+-----+

```

P.4. - Number of persons present during the interview, including interviewer.

Two (interviewer and respondent).....	367	1
Three.....		2
Four.....		3
Five or more.....		4

P.5. - Respondent cooperation

Excellent.....	368	1
Fair.....		2
Average.....		3
Bad.....		4

P.6. - Size of locality (LOCAL CODES)

```

+-----+ 369
| | |
| | |
+-----+

```

P.7. - Region (LOCAL CODES)

```

+-----+ 370
| | |
| | |
+-----+

```

P.8. - Postal code

```

+-----+-----+-----+-----+-----+ 371
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
+-----+-----+-----+-----+-----+

```

P.9. - SAMPLE POINT NUMBER

```

+-----+-----+-----+-----+-----+ 372
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
+-----+-----+-----+-----+-----+

```

P.10. - INTERVIEWER NUMBER

```

+-----+-----+-----+-----+-----+ 373
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
+-----+-----+-----+-----+-----+

```

P.11. - WEIGHTING FACTOR

```

+-----+-----+-----+-----+-----+ 374
| | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | |
+-----+-----+-----+-----+-----+

```

P.12. - Telephone available in the household ?

Yes.....	375	1
No.....		2

+++ 376

| |
| |
+++

C. Technical Specifications Fiches Techniques

C.1 Co-operating Agencies and Research Executives Instituts et Responsables de Recherche

INRA (EUROPE) - European Coordination Office SA/NV
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B -1150 BRUSSELS, BELGIUM
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E-mail : dominique.Vancraeynest@inra.com – christine.Kotarakos@inra.com – anne.Gislain@inra.com

Country - Pays	Company – Société	Contact	Telephone - Téléphone	Fax
Belgique	INRA BELGIUM 430, Avenue Louise B - 1050 Bruxelles	Eléonore SNOY	32.2.648.80.10	32.2.648.34.08
Danmark	GFK DANMARK Sylows Allé 1 DK - 2000 Frederiksberg	Erik CHRISTIANSEN	45.38.32.20.00	45.38.32.20.01
Deutschland	INRA DEUTSCHLAND Papenkamp, 2-6 D - 23879 Mölln	Christian HOLST	49.4542.801.0	49.4542.801.201
Ellas	KEME Ippodamou Street, 24 GR - 11635 Athena	Fotini PANOUTSOU	30.1.701.80.82	30.1.701.78.37
España	INRA ESPAÑA C/ Alberto Aguilera, 7-5° E - 28015 Madrid	Carmen MOZO	34.91.594.47.93	34.91.594.52.23
France	CSA-TMO 22, rue du 4 Septembre F - 75002 Paris	Bertrand DOSSEUR	33.1.44.94.40.00	33.1.44..94.40.01
Ireland	LANSDOWNE Market Research 49, St. Stephen's Green IRL - Dublin 2	Roger JUPP	353.1.661.34.83	353.1.661.34.79
Italia	PRAGMA Via Nizza 152/154 I - 00198 Roma	Maria-Adelaide SANTILLI	39.06.844.881	39.06.844.88.298
Luxembourg	ILReS 46, Rue du Cimetière L - 1338 Luxembourg	Charles MARGUE	352.49.92.91	352.49.92.95.555
Nederland	NIPO Grote Bickersstraat 74 NL - 1013 KS Amsterdam	Vincent GROEN	31.20.522.54.44	31.20.522.53.33
Österreich	SPECTRA Brucknerstraase, 3-5/4 A - 4020 Linz	Jitka NEUMANN	43.732.69.01	43.732.69.014
Portugal	METRIS Av. Eng° Arantes e Oliveira, 3 - 2° P - 1900 Lisboa	Mafalda BRASIL	351.21.846.12.02	351.21.846.12.03
Suomi	MDC Marketing Research, Ltd. Itätuulenkuja 10 FIN - 02100 Espoo	Juhani PEHKONEN	358.9.613.500	358.9.613.50.423
Sverige	GfK SVERIGE S:t Lars väg 46 S - 221 00 LUND	Rikard EKDAHL	46.46.18.16.00	46.46.18.16.11
United Kingdom	INRA UK Monarch House, Victoria Road UK – LONDON W3 6RZ	Paul DURRANT	44.181.993.22.20	44.181.993.11.14

C.2 Administrative Regional Units Unités Administratives Régionales

BELGIQUE/BELGIË/

BELGIEN

Antwerpen
Vlaams Brabant
Brabant Wallon
Bruxelles/Brussel
West-Vlaanderen
Oost-Vlaanderen
Hainaut
Liège
Limburg
Luxembourg
Namur

DANMARK

Bornholm
Fyn
Hovedstadsområdet
Jylland
Sjælland, Lolland-Falster

DEUTSCHLAND

Arnsberg
Berlin-Ost
Berlin-West
Bremen
Chemnitz
Cottbus
Darmstadt
Detmold
Dresden, Leipzig
Düsseldorf
Frankfurt/Oder
Gera, Suhl
Giessen
Halle, Erfurt
Hamburg
Kassel
Koblenz
Köln
Magdeburg
Mittelfranken
Münster
Neubrandenburg
Niederbayern
Nordbaden-Karlsruhe
Nordwürttemberg-Stuttgart
Oberbayern
Oberfranken
Oberpfalz
Potsdam
RB Lüneburg
RB Braunschweig
RB Weser-EMS
RB Hannover
Rheinhausen-Pfalz
Rostock
Saarland
Schleswig Holstein
Schwaben
Schwerin
Südbaden-Freiburg
Südwürttemberg-Tübingen
Trier
Unterfranken

ELLAS

Kentriki & Dytiki Macedonia
Thessalia
Anatoliki Macedonia
Thraki
Anatoliki Sterea & Nissia

Peloponissos & Dytiki Sterea
Ipiros
Crete
Nissia Anatolikoy Aigaioy

ESPAGNE

Andalucía
Aragón
Asturias
Balears
Canarias
Cantabria
Castilla-La Mancha
Castilla-León
Cataluña
Extremadura
Galicia
La Rioja
Madrid
Murcia
Navarra
País Vasco
País Valenciano

FRANCE

Alsace
Aquitaine
Auvergne
Basse Normandie
Bourgogne
Bretagne
Centre
Champagne-Ardenne
Corse
Franche-Comté
Haute Normandie
Ile de France
Languedoc-Roussillon
Limousin
Lorraine
Midi-Pyrénées
Nord/Pas-de-Calais
Pays de la Loire
Picardie
Poitou-Charentes
Provence-Alpes- Côte d'Azur
Rhône-Alpes

IRELAND

Connaught/Ulster
Dublin
Munster
Rest of Leinster

ITALIA

Basilicata
Calabria
Campania
Emilia
Friuli, Venezia, Giulia
Lazio
Liguria
Lombardia
Marche
Milano
Molise e Abruzzi
Puglie
Sardegna
Sicilia
Toscana
Trentino
Umbria
Valle d'Aosta/Piemonte

Veneto

LUXEMBOURG

Centre
Est
Nord
Sud

NEDERLAND

Drente
Flevoland
Friesland
Gelderland
Gröningen
Limburg
Noord-Brabant
Noord-Holland
Overijssel
Utrecht
Zeeland
Zuid-Holland

ÖSTERREICH

Burgenland
Kärnten
Niederösterreich
Oberösterreich
Steiermark
Tirol
Vorarlberg
Wien

PORTUGAL

Alentejo
Algarve
Azores
Centro
Lisboa e Vale do Tejo
Madeira
Norte

SUOMI

Etelä-Savo
Etelä-Karjala
Etelä-Pohjanmaa
Häme
Kainuu
Keski-Suomi
Kymenlaakso
Lappi
Pirkanmaa
Pohjois-Karjala
Pohjois-Pohjanmaa
Pohjois-Savo
Satakunta
Uusimaa
Vaasan rannikkoseutu
Varsinais-Suomi

SVERIGE

Stockholm/Södertälje A-Region
Gothenburgs A-Region
Malmö/Lund/Trelleborgs A-region
Semi urban area
Rural area

UNITED KINGDOM

Avon, Gloucestershire
Bedfordshire
Berkshire
Borders, Central, Fife,
Buckinghamshire
Cheshire
Cleveland, Durham
Clwyd, Dyfed
Cornwall, Devon
Cumbria
Derbyshire,
Dorset, Somerset
Dumfries, Galloway
East Anglia
East/West Sussex
Essex
Grampians
Greater Manchester
Greater London
Gwent
Gwynedd, Powys
Hampshire, Isle of Wight
Hereford, & Worcester
Hertfordshire
Highlands, Islands
Humberside
Kent
Lancashire
Leicestershire,
Lincolnshire
Lothian, Tayside
M-S-W Glamorgan
Merseyside
North Yorkshire
Northamptonshire
Northumberland
Nottinghamshire
Oxfordshire
Shropshire, Staffordshire
South Yorkshire
Strathclyde
Surrey
Tyne & Wear
Warwickshire
West Yorkshire
West Midlands (county)
Wiltshire

NORTHERN IRELAND

C3. Sample Specifications

Between 5 April and 23 May 2000, INRA (EUROPE), a European Network of Market and Public Opinion Research agencies, carried out wave 53 of the standard Eurobarometer, on request of the EUROPEAN COMMISSION, Directorate-General for Education and Culture, EAC D/2 : Citizens' center Analysis of public opinion (EAC D/2).

The Standard EUROBAROMETER 53 covers the population of the respective nationalities of the European Union Member States, aged 15 years and over, resident in each of the Member States. The basic sample design applied in all Member States is a multi-stage, random (probability) one. In each EU country, a number of sampling points was drawn with probability proportional to population size (for a total coverage of the country) and to population density.

For doing so, the points were drawn systematically from each of the "administrative regional units", after stratification by individual unit and type of area. They thus represent the whole territory of the Member States according to the EUROSTAT-NUTS II (or equivalent) and according to the distribution of the resident population of the respective EU-nationalities in terms of metropolitan, urban and rural areas. In each of the selected sampling points, a starting address was drawn, at random. Further addresses were selected as every Nth address by standard random route procedures, from the initial address. In each household, the respondent was drawn, at random. All interviews were face-to-face in people's home and in the appropriate national language.

Countries	Institutes	Number of Interviews	Field Work Dates	Population 15+ (x 000)
Belgium	INRA BELGIUM	1063	07/04 – 04/05	8,326
Denmark	GfK DANMARK	1000	11/04 – 12/05	4,338
Germany(East)	INRA DEUTSCHLAND	1034	07/04 – 03/05	13,028
Germany(West)	INRA DEUTSCHLAND	1015	09/04 – 05/05	55,782
Greece	KEME	1004	10/04 – 02/05	8,793
Spain	INRA ESPAÑA	1000	11/04 – 02/05	33,024
France	CSA-TMO	1003	05/04 – 30/04	46,945
Ireland	LANSLOWNE Market Research	1000	10/04 – 02/05	2,980
Italy	PRAGMA	1000	12/04 – 02/05	49,017
Luxembourg	ILReS	600	12/04 – 08/05	364
The Netherlands	NIPO	975	21/04 – 23/05	12,705
Austria	SPECTRA	1005	07/04 – 04/05	6,668
Portugal	METRIS	1000	14/04 – 12/05	8,217
Finland	MDC MARKETING RESEARCH	1010	09/04 – 23/05	4,165
Sweden	GfK SVERIGE	1000	09/04 – 14/05	7,183
Great Britain	INRA UK	1070	10/04 – 08/05	46,077
Northern Ireland	ULSTER MARKETING SURVEYS	300	10/04 – 02/05	1,273
Total number of interviews		16078		

For each country a comparison between the sample and the universe was carried out. The Universe description was derived from Eurostat population data or from national statistics. For all EU member-countries a national weighting procedure, using marginal and intercellular weighting, was carried out based on this Universe description. As such in all countries, minimum sex, age, region NUTS II were introduced in the iteration procedure. For international weighting (i.e. EU averages), INRA (EUROPE) applies the official population figures as provided by EUROSTAT in the Regional Statistics Yearbook (data for 1997 or 1996). The total population figures for input in this post-weighting procedure are listed above.

The results of the Eurobarometer studies are reported in the form of tables, datafiles and analyses. Per question a table of results is given with the full question text in English, French and German. The results are expressed as a percentage of the total. The results of the Eurobarometer surveys are analysed and made available through the "Public Opinion Analysis" Unit of DG EDUC-D-2 of the European Commission, Rue de la Loi 200, B-1049 Brussels. The results are published on the internet server of the European Commission : <http://europa.eu.int/comm/dg10/epo>. All Eurobarometer datafiles are stored at the Zentral Archiv (Universität Köln, Bachemer Strasse, 40, D-50869 Köln-Lindenthal), available through the CESSDA Database <http://www.nsd.uib.no/cessda/europe.html>. They are at the disposal of all institutes members of the European Consortium for Political Research (Essex), of the Inter-University Consortium for Political and Social Research (Michigan) and of all those interested in social science research.

Readers are reminded that survey results are estimations, the accuracy of which, everything being equal, rests upon the sample size and upon the observed percentage. With samples of about 1,000 interviews, the real percentages vary within the following confidence limits:

Observed percentages	10% or 90%	20% or 80%	30% or 70%	40% or 60%	50%
Confidence limits	± 1.9%	± 2.5%	± 2.7%	± 3.0%	± 3.1%

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2 rue Mercier, L-2985 Luxembourg