

Flash Eurobarometer 225
January 2008
Data protection - general public
Basic bilingual questionnaire
The GALLUP Organization

Flash 225 – Data Protection, General Population Questionnaire

MODIFIED TREND (EB 60.0 - Q.30.)

Q1. Different private and public organisations keep personal information about people. Are you concerned or not that your personal information is being protected by these organisations?

- very concerned..... 1
- fairly concerned..... 2
- not very concerned 3
- not at all concerned..... 4
- [DK/NA] 9

MODIFIED TREND (EB 60.0 - Q.30.)

Q1. Différents organismes privés et publics conservent des informations personnelles sur des personnes. Êtes-vous soucieux ou non du fait que vos informations personnelles soient protégées par ces organismes ?

- Très soucieux..... 1
- Assez soucieux. 2
- Pas très soucieux 3
- Pas du tout soucieux..... 4
- [NSP/SR] 9

MODIFIED TREND (EB60.0 - Q.31.)

Q2. I am going to read you a list of (NATIONALITY) organisations that may keep personal information about you. Please tell me if you trust or do not trust each of them to use your personal information in the proper way.

[ROTATE ITEMS]

- trust 1
- does not trust 2
- [DK/NA] 9

- a. Travel companies 1 2 9
- b. Medical services and doctors 1 2 9
- c. Insurance companies 1 2 9
- d. Credit card companies 1 2 9
- e. Banks and financial institutions 1 2 9
- f. Employers 1 2 9
- g. Police 1 2 9
- h. Social Security 1 2 9
- i. Tax authorities 1 2 9
- j. Local authorities 1 2 9
- k. Credit reference agencies (which keep records of people's loans) 1 2 9
- l. Mail order companies 1 2 9
- m. Non-profit organisations 1 2 9
- n. Market and opinion research companies 1 2 9

MODIFIED TREND (EB 60.0 - Q.31.)

Q2. Je vais vous citer une liste d'organismes (NATIONALITÉ) qui peuvent conserver des informations personnelles vous concernant. Veuillez me dire pour chacun d'eux si vous leur faites confiance ou non sur le fait qu'ils utilisent vos informations personnelles de manière convenable.

[FAIRE UNE ROTATION DES ITEMS]

- Fait confiance 1
- Ne fait pas confiance 2
- [NSP/SR] 9

- a. Agences de voyage 1 2 9
- b. Services médicaux et médecins 1 2 9
- c. Compagnies d'assurance 1 2 9
- d. Sociétés émettrices de carte de crédit 1 2 9
- e. Banques et institutions financières 1 2 9
- f. Employeurs 1 2 9
- g. Police 1 2 9
- h. Sécurité Sociale 1 2 9
- i. Administration fiscale 1 2 9
- j. Administrations locales 1 2 9
- k. Agences de référence pour les crédits (qui tiennent un registre des prêts accordés aux personnes) 1 2 9
- l. Sociétés de vente par correspondance 1 2 9
- m. Organismes à but non lucratif 1 2 9
- n. Sociétés d'études de marché et de sondages 1 2 9

MODIFIED TREND (EB 60.0 - Q.32.)

Q3. For each of the following statements, please tell me if you tend to agree or tend to disagree?

- tend to agree1
- tend to disagree2
- [DK/NA]9
- a. In (OUR COUNTRY), your personal data is properly protected. 1 2 9
- b.. People's awareness about personal data protection in (OUR COUNTRY) is low. 1 2 9
- c. You are worried about leaving personal information on the Internet such as name, address, date of birth, gender. 1 2 9
- d. (NATIONALITY) legislation can cope with the growing number of people leaving personal information on the Internet. 1 2 9

MODIFIED TREND (EB 60.0 - Q.32.)

Q3. Pour chacune des affirmations suivantes, veuillez me dire si vous êtes plutôt d'accord ou plutôt pas d'accord ?

- Plutôt d'accord..... 1
- Plutôt pas d'accord..... 2
- [NSP/SR] 9
- a. En (NOTRE PAYS), vos données personnelles sont protégées correctement. 1 2 9
- b.. La conscience des personnes à propos de la protection des données personnelles (NOTRE PAYS) est faible. 1 2 9
- c. Vous êtes préoccupé par le fait de laisser des informations personnelles sur Internet telles que votre nom, adresse, date de naissance, sexe. 1 2 9
- d. La législation (PAYS) peut faire face au nombre croissant de personnes laissant des informations personnelles sur Internet.. 1 2 9

MODIFIED TREND (EB 60.0 - Q.33.a1)

Q4a. Have you heard of the existence of an independent authority in [COUNTRY] monitoring the application of data protection laws?

- yes 1
- no 2
- [DK/NA] 9

NEW

[ASK IF Q4a = 1.]

Q4b. Can this authority hear complaints from individuals?

- yes 1
- no 2
- [DK/NA] 9

NEW

[ASK IF Q4a = 1.]

Q4c. Can this authority impose sanctions?

- yes 1
- no 2
- [DK/NA] 9

MODIFIED TREND (EB 60.0 - Q.33.a1)

Q4a. Avez-vous entendu parler de l'existence d'une autorité indépendante en [PAYS] qui contrôle l'application des lois sur la protection des données?

- oui 1
- non 2
- [NSP/SR] 9

NEW

[POSER SI Q4a = 1.]

Q4b. Cette autorité peut-elle entendre les plaintes des particuliers?

- oui 1
- non 2
- [NSP/SR] 9

NEW

[POSER SI Q4a = 1.]

Q4c. Cette autorité peut-elle imposer des sanctions?

- oui 1
- non 2
- [NSP/SR] 9

NEW

[ASK IF Q4a = 1.]

Q4d. Have you ever contacted this authority for information, or to make a complaint?

- yes 1
- no 2
- [DK/NA] 9

MODIFIED TREND (EB 60.0 - Q.33.a3)

Q5. Are you aware that those collecting personal information must provide you with their identity, the purpose of the data collection, and if they intend to share the data with other organisations?

- yes 1
- no 2
- [DK/NA] 9

NEW

[POSER SI Q4a = 1.]

Q4d. Avez-vous déjà contacté cette autorité pour information, ou pour déposer une plainte?

- oui 1
- non 2
- [NSP/SR] 9

MODIFIED TREND (EB 60.0 - Q.33.a3)

Q5. Savez-vous que ceux qui recueillent des informations personnelles doivent vous fournir leur identité, l'objet de la collecte de données et, vous dire s'ils ont l'intention de partager les données avec d'autres organismes?

- oui 1
- non 2
- [NSP/SR] 9

NEW

Q6. I will read out a few statements related to data protection, for which I would like to hear your opinion as to whether they are true or false.

- true 1
- false 2
- [DK/NA] 9

- a. Your consent may be required for the use of your personal information. 1 2 9
- b. You have the right to oppose the use of your personal information, for example, for the purpose of direct marketing purposes.. 1 2 9
- c. Laws exist that allow you access to your personal data held by others.. 1 2 9
- d. You have the right to correct or remove any data which is inaccurate or has been obtained unlawfully. 1 2 9
- e. the laws of (COUNTRY) allow you access to courts to seek remedies for any breaches of data protection laws..... 1 2 9
- f. the laws of (COUNTRY) provide you with the right to compensation for the damage caused by unlawful use of your personal data. 1 2 9

NEW

Q7a. Do you think that transmitting your data over the Internet is sufficiently secure?

- yes 1
- no 2
- [does not use the Internet / has no computer] 3
- [DK/NA] 9

NEW

Q6. Je vais lire quelques affirmations relatives à la protection des données pour lesquelles j'aimerais savoir si vous pensez qu'elles sont vraies ou fausses.

- Vrai 1
- Faux 2
- [NSP/SR] 9

- a. Votre consentement peut être nécessaire pour l'utilisation de vos informations personnelles..... 1 2 9
- b. Vous avez le droit de vous opposer à l'utilisation de vos informations personnelles, par exemple, à des fins de marketing direct..... 1 2 9
- c. Il existe des lois vous permettant d'accéder à vos données personnelles détenues par d'autres..... 1 2 9
- d. Vous avez le droit de corriger ou de supprimer toutes les données qui sont inexacts ou qui ont été obtenues illégalement. 1 2 9
- e. Les lois en (PAYS) vous permettent d'aller en justice pour obtenir réparation pour toute violation des lois sur la protection des données... 1 2 9
- f. Les lois en (PAYS) vous donnent le droit d'être indemnisé pour les dommages causés par l'utilisation illégale de vos données personnelles. 1 2 9

NEW

Q7a. Pensez-vous que la transmission de vos données via Internet est suffisamment sécurisée?

- oui 1
- non..... 2
- [n'utilise pas Internet / n'a pas d'ordinateur]..... 3
- [NSP/SR]..... 9

| | |
|--|---|
| <p>MODIFIED TREND (EB 60.0 - Q.34.) [ASK IF Q7a <> 3] Q7b. Have you heard of tools or technologies limiting the collection of personal data from your computer?</p> <p>[INTERVIEWER: IF REQUESTED, PROVIDE THE EXAMPLE OF A PERSONAL FIREWALL OR COOKIE FILTERING].</p> <p>- yes 1 - no 2 - [does not use the Internet / has no computer] 3 - [DK/NA] 9</p> | <p>MODIFIED TREND (EB 60.0 - Q.34.) [POSER SI Q7a <> 3] Q7b. Avez-vous entendu parler d'outils ou de technologies limitant la collecte de données personnelles à partir de votre ordinateur ?</p> <p>[ENQUETEUR : SI BESOIN, FOURNIR UN EXEMPLE DE FIREWALL PERSONNEL OU DE FILTRAGE DE COOKIES].</p> <p>- oui 1 - non..... 2 - [n'utilise pas Internet / n'a pas d'ordinateur]..... 3 - [NSP/SR]..... 9</p> |
| <p>MODIFIED TREND (EB 60.0 - Q.34.) [ASK IF Q7b = 1] Q7c. Have you ever used these tools or technologies or not?</p> <p>- yes 1 - no 2 - [does not use the Internet] 3 - [DK/NA] 9</p> | <p>MODIFIED TREND (EB 60.0 - Q.34.) [POSER SI Q7b = 1] Q7c. Avez-vous déjà utilisé ou non ces outils ou technologies?</p> <p>- oui 1 - non..... 2 - [n'utilise pas Internet] 3 - [NSP/SR]..... 9</p> |

MODIFIED TREND (EB 60.0 - Q.35.)

[ASK IF Q7c = 2]

Q8. If you have heard about these tools and technologies and never used them, what is the most important reason? I will read out some possible reasons, please choose the answer that most applies!

- I would not know how to install them on my computer 1
- I would not know how to use them..... 2
- I am not convinced that they work 3
- I am not really concerned about my privacy when I go on the Internet 4
- They are too expensive..... 5
- [Other] 6
- [DK/NA] 9

MODIFIED TREND (EB 60.0 - Q.35.)

[POSER SI Q7c = 2]

Q8. Si vous avez entendu parler de ces outils et technologies et ne les avez jamais utilisés, quelle est la raison la plus importante ? Je vais lire quelques raisons possibles, veuillez choisir la réponse qui s'applique le mieux!

- Je ne saurais pas comment les installer sur mon ordinateur 1
- Je ne saurais pas comment les utiliser 2
- Je ne suis pas convaincu qu'ils fonctionnent 3
- Je ne suis pas vraiment soucieux de la protection de ma vie privée quand je vais sur internet 4
- Ils sont trop chers 5
- [Autre] 6
- [NSP/SR] 9

MODIFIED TREND (EB 60.0 - Q.36.)

**Q9. In light of the fight against international terrorism, do you think that, in certain circumstances, it should be possible:
[ROTATE ITEMS, USE SCALES A&B ROTATED]**

- a) to have people's telephone calls monitored?..... 1 2 3 4 9
- b) to have people's internet use monitored? 1 2 3 4 9
- c) to have people's credit card use monitored? 1 2 3 4 9
- d) to have people's details monitored when they fly? 1 2 3 4 9

SCALE A

- no 1
- Yes, but only people who are suspected of terrorist activities 2
- Yes, but even suspected terrorists should only be monitored under the supervision of a judge or with equivalent safeguards 3
- Yes, in all cases 4
- [DK/NA] 9

SCALE B

- Yes, in all cases 4
- Yes, but only people who are suspected of terrorist activities 2
- Yes, but even suspected terrorists should only be monitored under the supervision of a judge or with equivalent safeguards 3
- no 1
- [DK/NA] 9

MODIFIED TREND (EB 60.0 - Q.36.)

**Q9. En prenant en considération la lutte contre le terrorisme international, pensez-vous que, dans certaines circonstances, il devrait être possible de/d':
[FAIRE UNE ROTATION DES ITEMS, UTILISER LES ECHELLES A&B EN FAISANT UNE ROTATION]**

- a) surveiller les appels téléphoniques des personnes? 1 2 3 4 9
- b) surveiller l'utilisation qu'ont les personnes d'Internet? 1 2 3 4 9
- c) surveiller l'utilisation des cartes de crédit des personnes? . 1 2 3 4 9
- d) contrôler les informations personnelles des personnes lorsqu'elles prennent l'avion? 1 2 3 4 9

ECHELLE A

- non 1
- Oui, mais seulement les personnes qui sont soupçonnées d'activités terroristes 2
- Oui, mais même les personnes soupçonnées de terrorisme devraient être surveillées uniquement sous la supervision d'un juge ou avec des garanties équivalentes 3
- Oui, dans tous les cas 4
- [NSP/SR] 9

ECHELLE B

- Oui, dans tous les cas 4
- Oui, mais seulement les personnes qui sont soupçonnées d'activités terroristes 2
- Oui, mais même les personnes soupçonnées de terrorisme devraient être surveillées uniquement sous la supervision d'un juge ou avec des garanties équivalentes 3
- non 1
- [NSP/SR] 9

| | |
|--|---|
| <p>NEW</p> <p>Q10. Have you heard before that personal data of EU citizens can only be transferred outside the EU to countries which ensure an adequate level of protection for such data?</p> <p>- yes 1</p> <p>- no 2</p> <p>- [DK/NA]..... 9</p> | <p>NEW</p> <p>Q10. Avez-vous déjà entendu dire que les données personnelles des citoyens de l'Union Européenne ne peuvent être transférées en dehors de l'Union Européenne que vers des pays qui assurent un niveau de protection adéquat pour de telles données?</p> <p>- oui 1</p> <p>- non..... 2</p> <p>- [NSP/SR]..... 9</p> |
| <p>NEW</p> <p>Q11. Have you heard before that stricter data protection rules apply to “sensitive data”, that is, data relating to racial or ethnic origin, political opinions, religious or philosophical beliefs, trade union membership, and data concerning health or sexual preference?</p> <p>- yes 1</p> <p>- no 2</p> <p>- [DK/NA]..... 9</p> | <p>NEW</p> <p>Q11. Avez-vous déjà entendu dire que des règles plus strictes sur la protection des données s'appliquent aux “données sensibles”, qui sont, les données relatives à l'origine raciale ou ethnique, les opinions politiques, religieuses ou les croyances philosophiques, l'appartenance syndicale, ainsi que les données concernant la santé ou l'orientation sexuelle?</p> <p>- oui 1</p> <p>- non..... 2</p> <p>- [NSP/SR]..... 9</p> |

D1. Gender [DO NOT ASK - MARK APPROPRIATE]

- [1] Male
- [2] Female

D2. How old are you?

- [][] years old
- [00] [REFUSAL/NO ANSWER]

D3. How old were you when you stopped full-time education?
[Write in THE AGE WHEN EDUCATION WAS TERMINATED]

- [][] years old
- [00] [STILL IN FULL TIME EDUCATION]
- [01] [NEVER BEEN IN FULL TIME EDUCATION]
- [99] [REFUSAL/NO ANSWER]

D1. Sexe [NE PAS DEMANDER - NOTER COMME APPROPRIE]

- [1] Homme
- [2] Femme

D2. Quel âge avez-vous?

- [][] ans
- [00] [REFUS/PAS DE REPONSE]

D3. Quel âge aviez-vous quand vous avez terminé vos études à temps plein?
[Noter l'âge de fin d'études]

- [][] ans
- [00] [Toujours en train de poursuivre des études à temps plein]
- [01] [Jamais suivi des études à temps plein]
- [99] [REFUS/PAS DE REPONSE]

D4. As far as your current occupation is concerned, would you say you are self-employed, an employee, a manual worker or would you say that you are without a professional activity? Does it mean that you are a(n)...

[IF A RESPONSE TO THE MAIN CATEGORY IS GIVEN, READ OUT THE RESPECTIVE SUB-CATEGORIES - ONE ANSWER ONLY]

- Self-employed

→ i.e. : - farmer, forester, fisherman 11
 - owner of a shop, craftsman 12
 - professional (lawyer, medical practitioner, accountant, architect,...) 13
 - manager of a company 14
 - other 15

- Employee

→ i.e. : - professional (employed doctor, lawyer, accountant, architect) 21
 - general management, director or top management 22
 - middle management 23
 - Civil servant 24
 - office clerk 25
 - other employee (salesman, nurse, etc...) 26
 - other 27

- Manual worker

→ i.e. : - supervisor / foreman (team manager, etc...) 31
 - Manual worker 32
 - unskilled manual worker 33
 - other 34

- Without a professional activity

→ i.e. : - looking after the home 41
 - student (full time) 42
 - retired 43
 - seeking a job 44
 - other 45
 - [Refusal] 99

D4. Concernant votre emploi actuel, êtes vous indépendant, employé, ouvrier ou sans activité professionnelle? Cela veut-il dire que vous êtes un (une)...

[SI UNE REPONSE EST DONNEE A LA CATEGORIE PRINCIPALE, LIRE LES SOUS CATEGORIES RESPECTIVES - UNE SEULE REPONSE POSSIBLE]

- Profession libérale/ indépendant

→ i.e. : - Agriculteur, sylviculteur, pêcheur 11
 - Commerçant, artisan 12
 - Profession libérale (avocat, médecin, comptable, architecte...) 13
 - Dirigeant d'entreprise 14
 - Autre 15

- Employé (e)

→ i.e. : - Cadre employé (médecin sous convention, avocat, comptable, architecte) 21
 - Direction générale, directeur ou direction supérieure 22
 - Cadre moyen 23
 - Fonctionnaire 24
 - Employé(e) de bureau 25
 - Autre salarié (commercial, infirmière etc...) 26
 - Autre 27

- Ouvrier

→ i.e. : - Superviseur/agent de maîtrise (chef d'équipe, etc...) 31
 - Ouvrier 32
 - Ouvrier non qualifié 33
 - Autre 34

- Sans activité professionnelle

→ i.e. : - Femme/ Homme au foyer 41
 - Etudiant (temps plein) 42
 - Retraité 43
 - Demandeur d'emploi 44
 - Autre 45
 - [Refus] 99

D5. "European Administrative Regional Unit" (N.U.T.S. 2)

[][] (2 DIGITS)

D6. Would you say you live in a ...?

- metropolitan zone1
- other town/urban centre.....2
- rural zone3
- [Refusal]9

D5. " Unité Administrative Européenne Régionale " (N.U.T.S. 2)

[][] (2 CHIFFRES)

D6. Diriez-vous que vous vivez dans une...?

- zone métropolitaine.....1
- autre ville/centre urbain2
- zone rurale3
- [Refus]9

III. Survey Details

This survey on the General population survey on “Data Protection” was conducted for the European Commission, DG Justice, Freedom and Security Unit C5: Data protection.

Telephone interviews were conducted in each country with the exception of the Bulgaria, Czech Republic, Estonia, Latvia, Lithuania, Hungary Poland, Romania and Slovakia where both telephone and face-to-face interviews were conducted (700 webCATI and 300 F2F interviews).

Telephone interviews were conducted in each country between the 01/08/2008 and the 01/12/2008 by these Institutes:

| | | | |
|----------------|----|----------------|--|
| Belgium | BE | Gallup Europe | (Interviews : 01/09/2008 - 01/12/2008) |
| Czech Republic | CZ | Focus Agency | (Interviews : 01/08/2008 - 01/12/2008) |
| Denmark | DK | Hermelin | (Interviews : 01/08/2008 - 01/12/2008) |
| Germany | DE | IFAK | (Interviews : 01/08/2008 - 01/12/2008) |
| Estonia | EE | Saar Poll | (Interviews : 01/08/2008 - 01/12/2008) |
| Greece | EL | Metroanalysis | (Interviews : 01/08/2008 - 01/11/2008) |
| Spain | ES | Gallup Spain | (Interviews : 01/09/2008 - 01/12/2008) |
| France | FR | Efficience3 | (Interviews : 01/10/2008 - 01/12/2008) |
| Ireland | IE | Gallup UK | (Interviews : 01/08/2008 - 01/12/2008) |
| Italy | IT | Demoskopoea | (Interviews : 01/08/2008 - 01/12/2008) |
| Cyprus | CY | CYMAR | (Interviews : 01/08/2008 - 01/12/2008) |
| Latvia | LV | Latvian Facts | (Interviews : 01/08/2008 - 01/12/2008) |
| Lithuania | LT | Baltic Survey | (Interviews : 01/08/2008 - 01/12/2008) |
| Luxembourg | LU | Gallup Europe | (Interviews : 01/09/2008 - 01/12/2008) |
| Hungary | HU | Gallup Hungary | (Interviews : 01/08/2008 - 01/12/2008) |
| Malta | MT | MISCO | (Interviews : 01/09/2008 - 01/12/2008) |
| Netherlands | NL | Telder | (Interviews : 01/08/2008 - 01/12/2008) |
| Austria | AT | Spectra | (Interviews : 01/08/2008 - 01/12/2008) |
| Poland | PL | Gallup Poland | (Interviews : 01/08/2008 - 01/12/2008) |
| Portugal | PT | Consulmark | (Interviews : 01/09/2008 - 01/12/2008) |
| Slovenia | SI | Cati d.o.o | (Interviews : 01/08/2008 - 01/12/2008) |
| Slovakia | SK | Focus Agency | (Interviews : 01/08/2008 - 01/12/2008) |
| Finland | FI | Hermelin | (Interviews : 01/08/2008 - 01/12/2008) |
| Sweden | SE | Hermelin | (Interviews : 01/08/2008 - 01/11/2008) |
| United Kingdom | UK | Gallup UK | (Interviews : 01/08/2008 - 01/12/2008) |
| Bulgaria | BG | Vitoshia | (Interviews : 01/08/2008 - 01/12/2008) |
| Romania | RO | Gallup Romania | (Interviews : 01/08/2008 - 01/12/2008) |

Representativeness of the results

Each national sample is representative of the population aged 15 years and above.

Sizes of the sample

In each EU country the target sample size was 1000 respondents.
The below table shows the achieved sample size by country

A weighting factor was applied to the national results in order to compute a marginal total where each country contributes to the European Union result in proportion to its population.

The table below presents, for each of the countries:

- (1) the number of interviews actually carried out in each country
- (2) the population-weighted total number of interviews for each country

TOTAL INTERVIEWS

| | Total Interviews | | | |
|--------------|------------------|------------|---------------|-----------------------|
| | Conducted | % of Total | EU27 Weighted | % on Total (weighted) |
| Total | 27074 | 100 | 27074 | 100 |
| BE | 1000 | 3.7 | 575 | 2.1 |
| BG | 1001 | 3.7 | 447 | 1.7 |
| CZ | 1003 | 3.7 | 581 | 2.1 |
| DK | 1001 | 3.7 | 291 | 1.1 |
| DE | 1005 | 3.7 | 4746 | 17.5 |
| EE | 1001 | 3.7 | 76 | 0.3 |
| EL | 1000 | 3.7 | 621 | 2.3 |
| ES | 1004 | 3.7 | 2333 | 8.6 |
| FR | 1002 | 3.7 | 3212 | 11.9 |
| IE | 1000 | 3.7 | 213 | 0.8 |
| IT | 1001 | 3.7 | 3321 | 12.3 |
| CY | 1001 | 3.7 | 40 | 0.1 |
| LV | 1003 | 3.7 | 131 | 0.5 |
| LT | 1003 | 3.7 | 190 | 0.7 |
| LU | 1000 | 3.7 | 24 | 0.1 |
| HU | 1000 | 3.7 | 559 | 2.1 |
| MT | 1000 | 3.7 | 22 | 0.1 |
| NL | 1004 | 3.7 | 887 | 3.3 |
| AT | 1001 | 3.7 | 446 | 1.6 |
| PL | 1002 | 3.7 | 2125 | 7.8 |
| PT | 1002 | 3.7 | 581 | 2.1 |
| RO | 1003 | 3.7 | 1193 | 4.4 |
| SI | 1012 | 3.7 | 115 | 0.4 |
| SK | 1015 | 3.7 | 298 | 1.1 |
| FI | 1004 | 3.7 | 289 | 1.1 |
| SE | 1005 | 3.7 | 496 | 1.8 |
| UK | 1001 | 3.7 | 3261 | 12.0 |

Questionnaires

1. The questionnaire prepared for this survey is reproduced at the end of this results volume, in English (see hereafter).
2. The institutes listed above translated the questionnaire in their respective national language(s).
3. One copy of each national questionnaire is annexed to the data tables' results volumes.

Sampling error

The results in a survey are valid only between the limits of a statistical margin caused by the sampling process. This margin varies with three factors:

1. The sample size (or the size of the analysed part in the sample): the greater the number of respondents is, the smaller the statistical margin will be;
2. The result in itself: the closer the result approaches 50%, the wider the statistical margin will be;
3. The desired degree of confidence: the more "strict" we are, the wider the statistical margin will be.

As an example, examine this illustrative case:

1. One question has been answered by 500 people;
2. The analysed result is around 50%;
3. We choose a significance level of 95 % (it is the level most often used by the statisticians, and it is the one chosen for the Table hereafter);

In this illustrative case the statistical margin is: (+/- 4.4%) around the observed 50%. And as a conclusion: the result for the whole population lies between 45.6% and 54.4 %.

Hereafter, the statistical margins computed for various observed results are shown, on various sample sizes, at the 95% significance level.

STATISTICAL MARGINS DUE TO THE SAMPLING PROCESS (AT THE 95 % LEVEL OF CONFIDENCE)

Various sample sizes are in rows;

Various observed results are in columns:

| | 5% | 10% | 15% | 20% | 25% | 30% | 35% | 40% | 45% | 50% |
|--------|-----|-----|-----|------|------|------|------|------|------|------|
| N=50 | 6.0 | 8.3 | 9.9 | 11.1 | 12.0 | 12.7 | 13.2 | 13.6 | 13.8 | 13.9 |
| N=500 | 1.9 | 2.6 | 3.1 | 3.5 | 3.8 | 4.0 | 4.2 | 4.3 | 4.4 | 4.4 |
| N=1000 | 1.4 | 1.9 | 2.2 | 2.5 | 2.7 | 2.8 | 3.0 | 3.0 | 3.1 | 3.1 |
| N=1500 | 1.1 | 1.5 | 1.8 | 2.0 | 2.2 | 2.3 | 2.4 | 2.5 | 2.5 | 2.5 |
| N=2000 | 1.0 | 1.3 | 1.6 | 1.8 | 1.9 | 2.0 | 2.1 | 2.1 | 2.2 | 2.2 |
| N=3000 | 0.8 | 1.1 | 1.3 | 1.4 | 1.5 | 1.6 | 1.7 | 1.8 | 1.8 | 1.8 |
| N=4000 | 0.7 | 0.9 | 1.1 | 1.2 | 1.3 | 1.4 | 1.5 | 1.5 | 1.5 | 1.5 |
| N=5000 | 0.6 | 0.8 | 1.0 | 1.1 | 1.2 | 1.3 | 1.3 | 1.4 | 1.4 | 1.4 |
| N=6000 | 0.6 | 0.8 | 0.9 | 1.0 | 1.1 | 1.2 | 1.2 | 1.2 | 1.3 | 1.3 |

© European Communities
The Eurobarometer questionnaires are reproduced
by permission of its publishers,
the Office for Official Publications of the European Communities,
2 rue Mercier, L-2985 Luxembourg

ZA Study 4736
Flash Eurobarometer 225
Data protection – general public

ARCHIVE INFORMATION AND ERRATA

- CASEID: For 669 cases a non-unique case id (considering CASID and COUNTRY) is assigned (Czech Republic, Germany, Estonia, France Italy, Cyprus, Latvia, Lithuania, Hungary, Malta, Austria, Poland, Portugal, Slovenia, Slovakia, Bulgaria, Romania). No duplicate cases.
- LENTIM: No data for Denmark, Ireland, the Netherlands, Finland, Sweden and United Kingdom. Data for Belgium, Luxembourg and Estonia are not complete. Variable is not documented. Face-to-face interviews are excluded completely (see MODE).
- MOBIL, MOBILONLY: CATI interviews by mobile phone were only conducted in Austria and Finland.
- REGION: Official NUTS classification in this variable has been specified by the archive in accordance with the official NUTS classification (levels 1-3) or with former Flash EB surveys. By reason of country size no regional division is available for Luxembourg and Malta.
- Q7B / Q7C: Please notice filter inconsistency for one respondent.
- D7A / D7B: only data for Austria and Finland.
- D3/D4: Please notice that several respondents indicating an “AGE WHEN STOPPED FULL-TIME EDUCATION” in D3 do state that they are “Students (full time)” in D4. Furthermore several cases that refuse to answer in D3 (code 99) at the same time state that they are “Students (full time)” in D4. Several other cases that declare that they “never have been in full-time education” in D3 (code 1) also state that they are “Students (full time)” in D4. Apart from that several respondents “still in full-time education” (code 0 in D3) at the same time state a “current occupation” in D4.
- D98A, D98B, D99A, D99B: These variables are only available in countries where both telephone and face-to-face interviews were conducted (see MODE). Furthermore the question seems to be asked only in face-to-face interviews. D98 includes Polish cases, D99 the other countries. Please notice that remaining telephone interviews and other countries are set to SYSMIS (SPSS system missing).